

# The POA Bulletin

Free Copy



The Property Owners' Association of The Villages

Issue 38.02

Champions of Residents' Rights Since 1975

The POA Website – [www.poa4us.org](http://www.poa4us.org)

February, 2012

## QUESTIONS & ANSWERS

### December & January POA General Meeting Forums

1) Where can we take old batteries for recycling? **A)** The counties are responsible for providing these facilities and you may call Diane Tucker, District Administrator, at 753-4508 for the rules and regulations. Locations near The Villages which will accept automobile batteries are as follows:

Lake County – 1200 Jackson Street; Tu. & Sat. 7:30a.m. to 5:00p.m.;

Marion County – Weirsdale – 13535 SE 164<sup>th</sup> Street; M, W and Sa. 7a.m. to 5p.m.; F & Su. 9a.m. to 7p.m.;

Sumter County – 835 CR 529, Lake Panasoffkee; 8a.m. to 4 p.m. Tue. thru Sat.

Additionally, Lowes has a bin near the entrance of the store for drop off of any expired, unbroken CFL, any rechargeable battery **up to 11 pounds**, used cell phones and plastic shopping bags.

2) Residents of Buttonwood would like to know if and when there will be shopping available that is closer to them. **A)** Word is that a new shopping center, St. Luke's, is in the plans, but specific information is not available at this time.

3) When will the Daily Sun report on the numerous golf cart accidents – when, where, and what happened? **A)** Elaine announced that the POA is considering tracking information and reporting it monthly in the Bulletin since the Daily Sun has failed to provide this information to residents. The POA believes that failure to publicize this information is a disservice to residents because it fails to alert them to the potential danger inherent in driving our golf carts on the trails as well as on streets shared with auto and truck traffic. She also noted that roundabouts are difficult for residents and non-residents to manage. Of note is the roundabout area at Buena Vista Blvd and El Camino Real which has recorded 54 acci-

dents (27 directly related to the roundabout) in the last four years. Residents welcomed the POA's involvement in addressing these problems.

4) Why are some resident gates open all of the time? **A)** Resident entry gates remain open until the majority of homes in that specific Village are occupied.

5) We've got this orange ribbon around our light post which has been there for months. Does that mean something – what's the story? **A)** It means that it has been reported to the Utility Company so that residents will know it has been reported to the proper authority for repair.

6) I am concerned about golf cart safety. I worry about renters coming in and they don't know the rules, the regulations, safety issues and they just get in the golf cart and go. **A)** The Multi-Modal Path Group Work Committee that has come together actually has a brain-storming session in the next couple of weeks and they have committed to the fact that we need that communication and the District has budgeted funds for public information pieces. For example, they are talking about making sure any rental golf cart organizations/businesses gives one of those to anyone who comes in to rent. The District

will also work with Hometown Property Management to make sure that rules and regulations are provided to renters. Of special note - You have to be 14 in order to drive a golf cart and there are ramifications for that young person when they go to get their drivers license in another state if in fact they have been pulled over and cited for underage driving.

7) The concrete bridge going from Lake

*(Continued on page 2)*

## Navigating Roundabouts in The Villages

A standing room only crowd of well over 300 residents attended the January POA meeting to listen to Scott Cottrell, Director of Sumter County Public Works Department discuss the new speed limits and roundabout signage effective in Sumter County January, 2012. Mr. Cottrell presented a detailed description of the whys and specifics of the new speed limits and advised that these new limits (20 mph **unless otherwise posted**) apply to Sumter County only, not Lake or Marion Counties.

The majority of his power point presentation and the following question and answer session dealt mostly with the new signage that will be put up at the roundabouts in Sumter County. He advised that the County regulations follow nation-wide standards so that a driver negotiates a roundabout in The Villages in the exact same manner as any other roundabout in the US.

Key Points for Drivers Using the Roundabouts:

- **Slow down and YIELD as you approach the roundabout** – it is an intersection. The vehicle already in the roundabout

*(Continued on page 4)*

**February 21, 2012**

**POA GENERAL MEMBERSHIP MEETING**

**Third Tuesday of the Month – 7:00 PM**

**Laurel Manor Recreation Center**

**“Do Residents of The Villages  
Need Flood Insurance?”**

**Diane Digristina**

Licensed Sales Agent & Claims Adjuster  
AAA Insurance Agency

**Presentation followed by Question/Answer Session**

**Coffee and Donuts for All After the Meeting  
All Residents Welcome, Come and Join Us**

## Questions & Answers

(Continued from page 1)

Sumter to CR 466 is in dire need of some repair. A) Scott Cottrell, Director of the PWD of Sumter County, responded that they have some joint work to do – the specs have been developed and it will be going out for bid. You have probably also seen surveyors out there – we have 15 spots that we are monitoring for elevation to be sure it is safe. There is one spot, not actually on the bridge, which has dropped a little bit over the last couple of years so that is being monitored.

8) I own a street legal golf cart. May I change from driving in the auto lane to the golf cart lane or vice versa? A) Lt. Wolfe, Sumter County Sheriff’s Department, responded that an LSV, by law, can travel on roads with a 35mph speed limit or less. You may enter either lane as long as you can do it safely.

9) The area of the golf cart path which passes over the water on the bridge between Sumter Landing and CR466 is unsafe. What can be done about it? A) All of the permits were approved and the specs were correct. If residents would go the appropriate speed it is safe. The other alternative would be to mix the golf cart traffic with the road traffic which would not be a safe situation. All of us should know that we have to travel that bridge at an appropriate –REDUCED– speed and that there are no plans at this point for any changes.

10) I came to The Villages nine years ago and I am becoming aware that there are some people who just can’t read. I have in mind certain bicyclists and certain golf cart drivers who come to a stop sign and think it applies to someone else. Is there a way that we can remind them that stop means stop? A) Lt. Wolfe responded that they are constantly monitoring the streets in The Villages. He said that within the last couple of months we

have written over 400 citations in The Villages alone. We have found, after giving numerous verbal warnings, that the only way for us to educate is to CITE.

11) What should residents do if they are involved in an incident at one of the Squares which involves behavior that is threatening and/or aggressive toward them and feel their personal safety is in jeopardy or if there are actions between members in a group (i.e. fighting)? A) While this is unacceptable, it can periodically occur. Janet Tutt advised that it is critical that when these incidents happen, that law enforcement be contacted. Both the Sheriff’s Department and

(Continued on page 4)

## Do Villagers Need Flood Insurance?

Do you have an extra \$38,000 lying around that you want to spend on repairing damage from a flood like the one which occurred during a heavy rain fall on August 19, 2011, because a 60 inch storm water pipe got clogged, allegedly because of sand and construction debris buildup?

The District Boards and their attorneys (CDD7 and the SLCDD) insisted the flood was caused by a torrential rain storm - ‘an act of God’ - and not negligence on their part.

However, the 13 residents who ended up with 18 – 24 inches of water in their homes and home repairs costing up to \$38,456.85, believe that it was not too much rain that caused the problem. This is because none of the adjoining neighborhoods or streets had a flooding problem. **Additionally, the residents watched workers remove more than 300 cubic yards of sand and debris from the clogged pipe after the event.** (If you took a patio villa - the 300 cubic yards of de-

(Continued on page 6)

## POA Mission Statement

The Property Owners’ Association of The Villages is an independent organization devoted to our home ownership experience.

The Vision/Objective of the POA is to make The Villages an even better place in which to live, where Residents’ Rights are respected, and local governments are responsive to the needs and interests of residents.

The POA serves Villagers through programs of education, research, analysis, representation, advocacy, and legislative action.

The POA also functions as a “watchdog” organization overseeing the actions of our developer and our local governments.

Specific POA attention is focused on housing, community, neighborhood, and local government issues. Special emphasis is focused on the Amenity Authority Committee (AAC), our Community Development Districts (CDDs), the Florida Chapter 190 law that regulates CDD operations, and our developer.

The POA has no ties or obligations to the Developer of The Villages which might compromise the POA position or its advocacy of Residents’ Rights.

The POA, founded in 1975, is the original homeowners’ organization in The Villages. Membership is open to all Villages residents. □

## The Villages Residents’ Bill of Rights

**RESIDENTS have RIGHTS to:**

1. Be treated in a respectful, fair, and responsive manner by the developer and our local government officials.
2. Have decision-making authority for important issues in our community.
3. Elect our top government officials and approve appointments of the top administrative officials in our community.
4. Approve major purchases of common property and the related debt obligations assumed by residents.
5. Have local governments that are free of any conflict-of-interest issues.
6. Be charged honest monthly amenity fees that are used only for the stated purposes.
7. Receive full disclosure when purchasing a home here in The Villages.
8. Receive an objective market appraisal for major purchases of common property.
9. Receive objective, unbiased, un-slanted news reporting from local news sources.
10. Be informed beforehand by the developer on any major change in our community. □

The POA Bulletin is published monthly by the Property Owners’ Association of The Villages, Inc. Articles represent the opinion of the POA or the writer, and Letters to the Editor or Forum postings represent the opinions of the writers. Care is taken to ensure that facts reported herein are true and accurate to the best knowledge of the POA and are taken from reliable sources.

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## Attention Recent & Current POA Renewals

For the many who have renewed their POA membership for the 2012 year, we thank you, and please bear with us as we deal with the avalanche of renewals. The response so far has been truly amazing. We are a little behind in returning membership cards (when you enclosed a stamped, self-addressed envelope), getting your checks deposited, and your membership information entered into the database, due to the large number and the fact that our Database Manager is having some health problems. We will respond as quickly as we can. Again, many thanks for your renewal, as well as for your patience. □

## A/C Heating Expert

WELCOME to Dave Gott and his wife, Betty. Dave is the gentleman who was visiting The Villages when we were writing about the failure of a/c underground refrigerant lines in the Bulletin. While vacationing here he read one of our articles and contacted us to volunteer his services. He donated most of his vacation time to the POA effort, providing invaluable advice and hands-on expertise to help us. Dave has had independent air conditioning businesses in Wisconsin and the US Virgin Islands, as well as teaching the subject. Dave has proven himself to be a man with integrity as well as expertise, and luckily for us, he & Betty have now moved to The Villages and he has just opened his new air conditioning and heating business – REAL COOL, LLC. He's licensed in Florida and will handle maintenance and repairs as well as installations. He's also available for a second opinion if you need advice regarding your AC or heating system. You can reach Dave at 352-391-4459. □

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## MAKING AN INVESTMENT IN YOUR FUTURE

We still have concerns in The Villages – the eventual outcome of the ongoing IRS investigation; the desire for the creation of a resident elected Amenity Authority Committee for the Sumter Landing Community Development District residents, inadequate cell phone reception in many areas, to name a few. The more members the POA has, the better able it will be to help manage good results for residents if there are problems. We are supporting you. We urge you to support us.

We put a Bulletin on almost every driveway in The Villages every month at a cost of \$80,000 per year. We believe it is important that all residents have all of the information about happenings and events in The Villages as they make decisions on various issues. The POA has no ties or obligations to the Devel-

oper which might compromise the POA position or its advocacy of Residents' Rights.

We are making every effort to research the issues and advise you of any pertinent information which was not included in the various Villages media outlets. If you believe we are providing a service and you read the Bulletin, we urge you to become a POA member. (Membership form and information below – annual membership year is from January 1 through December 31.)

Paying a membership fee of \$10.00 per year is an investment in your future as you will be helping to keep the POA financially sound and your membership numbers will increase our 'clout' if action needs to be taken.

**THE POA HAS YOUR BACK — DO YOU HAVE OURS?** □

### POA 2012 Membership – New / Renewal and Contribution Form

Please complete each section and return to: **The POA, P.O. Box 1657, Lady Lake, FL 32158**

**New**     **Renewal**     **Number of People in Household**

**PLEASE PRINT!**

**NAME(S)(1)** \_\_\_\_\_  
(Same Last Name)

**NAME(S)(2)** \_\_\_\_\_  
(Different Last Name)

**ADDRESS** \_\_\_\_\_

**VILLAGE** \_\_\_\_\_

**CITY/STATE/ZIP CODE** \_\_\_\_\_

**PHONE** \_\_\_\_\_

**E-MAIL** \_\_\_\_\_

(We respect your privacy: Your E-mail address is for POA Official use ONLY)

**1. Membership New/Renewal: Please enroll my membership in the POA for 2012 at the Annual Rate of \$10 per household. A check payable to POA is enclosed. Memberships are for Households and run annually from Jan 1st to Dec 31st. (check the box that applies)**

Please mail my Membership Card to me at the address above. I will include a stamped, self-addressed envelope with this form and my check.

Please hold my POA Membership Card for me to pick up at one of the monthly POA meetings.

**2. Additional Contribution: Please accept my additional contribution to the POA in the following amount:**

\$ \_\_\_\_\_ (Please indicate amount)

**Total Amount Due:** \_\_\_\_\_

**THANK YOU FOR YOUR SUPPORT OF THE POA AND YOUR GENEROUS CONTRIBUTION**  
**Dues Paid Date** \_\_\_\_\_ (Office Use Only)

## Roundabouts

(Continued from page 1)

has the right of way.

- **DRIVE DEFENSIVELY – EXPECT THE UNEXPECTED!**

- **USE YOUR TURN SIGNALS** to communicate with other drivers.

- Do **NOT** change lanes in the roundabout **UNLESS** you are exiting.

- Be aware of all **pavement markings**, **both solid and broken lines** as well as directional arrows. **A solid line is not to be crossed.** A broken line indicates a lane change may be made **if it is safe**, but if you are circling in the right hand lane be especially careful of any vehicles coming alongside you on the left as they have the right to make a right hand exit 'in front of you'.

- **Position your vehicle in the correct lane as you are approaching the roundabout BASED UPON WHERE YOU WISH TO EXIT** – Read the signage and observe the arrows and lines on the pavement.

(1) A vehicle entering a roundabout should be in the right hand lane if that vehicle plans on taking the first turn off the round-

about to the right. Remember, if a vehicle enters the roundabout in the right lane with the plan of taking the second or later right hand turn and a vehicle comes up on their left attempting to exit, resulting in a collision, the vehicle ticketed will likely be the one in the right lane – **THERE ARE POTENTIAL CONFLICTS – BE ALERT.**

(2) If a vehicle entering a roundabout plans on taking the second or later right hand turn off the roundabout, the vehicle is expected to enter the roundabout in the left lane. When exiting from this inside left lane (as permitted) be cautious not to cut off a right-lane driver on your bumper who intends to continue around the circle.

(3) Do not be afraid to use the left (inner) lane. It is improper to use the right hand (outer) lane and travel around the roundabout and it is not as safe as you think, as you must be aware of vehicles approaching on your left as they have the right to exit. (They will cross over in front of you) and if you are in the right (outer) lane and not exiting, you must yield.

- Finally, keep your eyes open for traffic moving in your direction in an adjacent lane and stagger your position so that you can see their turn signals.

Sumter County will be placing updated signage near the roundabouts and adding pavement markings to better describe the correct lane for turns very soon.

Be courteous and be safe. □

## Questions & Answers

(Continued from page 2)

Community Watch are present throughout the squares in the evening. It is true that you do not always see them but be assured that they are present. Please know this is a priority for both law enforcement and CW. Regarding the Squares themselves, they are public property. They are no different than a downtown in a city and access cannot be restricted. However, we have a very low tolerance of any behavior that would intimidate and potentially jeopardize the enjoyment of the area and we (CW and the Sheriff) have and will continue to be vigilant.

The resident(s) should immediately report the incident to the Deputy on patrol, Community Watch personnel, or if neither is visible you should call 911 and report the incident. If you do not have a phone ask a business owner to call, and if you are uncomfortable calling/contacting law enforcement when these situations occur, please do not hesitate to contact Community Watch, 753-0550, and they will address it immediately.

Reporting the incident is necessary because if the individuals are confronted by law enforcement, the District has no problem trespassing them out of the downtown area and THEN, if they are involved in any future incident, law enforcement will be able to take official action against them. □

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## Flood Insurance

(Continued from page 2)

bris would fill one patio villa including the lanai and garage totally, from floor to ceiling, and it would fill a second villa knee deep.)

If you don't have flood insurance and (1) the Districts do not do a thorough job of inspecting the storm water system to guarantee that it is free of sand buildup and construction debris before accepting the maintenance responsibility from the Developer (promised for the future by Janet Tutt), (2) the Districts do not do an adequate job of having the storm water system inspected regularly and appropriately maintained (promised for the future by Janet Tutt), (3) the storm water management plan does not include preventive barriers similar to a siltation fence or hay bales placed to prevent run off of sand and construction debris from developing areas where there are empty lots scattered and adjacent to newly built homes to prevent runoff from these lots onto the streets and into the storm drains and/or (4) the Developer or his engineers, contractors, etc. do not accept responsibility and reimburse the residents for their damages due to flooding.... THIS COULD HAPPEN TO YOU !

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A representative group of home owners, residing at Grassy Point Avenue and Persimmon Loop in the Village of Duval that were affected, attended two CDD 7 meetings. At the November meeting, they were told to go to the SLCCDD instead. They went to the December, 2011, SLCCDD meeting seeking redress to their life altering event.

However, they were advised by the Board's attorney, Archie Lowry that, "... based upon the information provided to you today - the event that took place - the flooding of those houses was very unfortunate, especially for those who did not have flood insurance... When a situation like this occurs and the insurance companies deny coverage because you did not buy flood insurance, you are individually obligated for the damages. The SLCCDD took over the maintenance of the storm water system in 2010. Prior to that time it was probably maintained by Sumter County, being one of them, CDD 7, and previous to that, the Developer. So, my opinion is that there is nothing at this time for this

Board to do or should do. I do not know of any conduct that would rise to the level that could make the Board liable for this..."

Following the December meeting, one of the Board members engaged in conversation with the homeowners as they stood outside of the meeting room. He advised them that this was the first time he had any knowledge of the incident and was going to look into the matter further. This having been said, they returned to the January 19, 2012, SLCCDD meeting to see if there had been any movement in some entity accepting responsibility. Supervisor Nesbitt stated, "... that last month's meeting was the first time that the SLCCDD Board became aware of the issue. After that meeting I did ask Ms. Tutt to look into it a little deeper because it was new to us and I wanted to better understand the totality of the situation. I know that there have been some, I would say, productive discussions with the Developer in an effort to resolve this issue. ... I would ask for your (the flood vic-

(Continued on page 7)

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## Flood Insurance

(Continued from page 6)

tims) forbearance and give everyone involved a little more time to work through these issues. It may be clear from where you sit individually, but in totality it is a murky thing in terms of trying to draw lines of responsibility... I think by next month we can speak more definitively about the situation". However it works out, the POA hopes it is not the residents who are left 'holding the bag'.

It is because of this incident that our speaker this month will address the topic of whether or not Villages residents need flood insurance. Please note that what happened is extremely rare in The Villages. In fact, in the last 12 years, we are only aware of one other similar incident and, in that case, the Developer did cover the flood damage expenses of the involved residents. The overall storm system works extremely well. That being said, along with the increased District oversight and regular inspections of the storm drains which have now been approved, we should not be overly concerned about this type of flooding. However, most of us came from areas which are significantly above sea level and are not aware of some of the potential flood problems that can occur in Florida, even if there is not a river, creek, pond or lake within 50 miles of us. Hopefully, after this presentation you will have enough information to make an educated decision on whether or not to purchase flood insurance. □

## AT&T Cell Reception In The Villages

First and foremost, thank you to the over 325 residents representing well over 500 cell phone contracts who responded to our request for information (you can stop sending it in now).

It is because of this large number that we were able to meet with the Vice President/General Manager for the AT&T North and West Florida Markets. We addressed the conflicting 'promises' that were coming from AT&T personnel as to when cell towers would be in the area. He indicated that he was stopping at both the Sumter Landing and 441N AT&T stores while he was visiting to make sure all of the Sales Offices are on the same page.

You might have noted the article in the January 18<sup>th</sup> Daily Sun addressing this issue. Once he advised us that it would likely be September before the problem could be solved we asked him about the possibility of providing MicroCells to residents to use until then so that they could receive improved service in their homes now.

After discussing the various possibilities he said he would be willing to provide a very discounted rate (75%) to current subscribers living in The Villages, who were having reception difficulties in their homes, and he provided us with the following letter outlin-

ing the procedure you need to follow in order to purchase a MicroCell:

January, 2012

Dear AT&T Mobility Customers within The Villages,

After reading your comments regarding AT&T's wireless network performance within portions of The Villages, I took the opportunity to meet with your POA representatives to discuss your shared concerns. I want to personally assure you that I have read your e-mails and letters, and your feedback has been heard loud and clear. I was pleased to report to the POA, as well as you today, that AT&T has been working for over a year on bringing additional wireless coverage and capacity to The Villages. Today I can announce that AT&T has a solid plan to

(Continued on page 8)

### Bone Dry Roofing LLC

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## AT&T Cell Reception

(Continued from page 7)

improve wireless coverage throughout the southern part of The Villages during 2012, specifically between 466 and 466A.

The improved wireless coverage will come via two new cell sites that AT&T plans to build in The Villages by the end of the third quarter. Every effort will be made to have these new sites on-air earlier in the year, if possible. In addition to these new sites, we are continuing to enhance and improve our network experience throughout the area so that our customers have the best experience possible. As an example, through continued upgrades we plan to add HSPA+ with enhanced backhaul to our network to deliver 4G speeds throughout The Villages, which will offer very fast high speed data to our AT&T customers later this year.

We recognize that your wireless experience may vary based on your location and a small number of you expressed issues with

service inside your homes. AT&T offers a 3G MicroCell which acts like a mini cellular tower extending your wireless network in your home or small business for improved cellular performance. It connects to your broadband Internet service to create a strong, secure, sharable 3G signal in your home. Up to four AT&T 3G or 4G phones can be used at the same time. For those of you experiencing in-building issues at your home, AT&T is making a unique offer available to residents of The Villages who are current customers of AT&T. AT&T will provide you with a home-based 3G Microcell at a discounted price of \$49.99 versus our normal \$199.99 retail price, to provide enhanced in-building coverage. If you are interested, please take advantage of this special pricing by March 30, 2012. This offer is a one-time only charge, does not require a contract and the 3G MicroCell can be returned within 30 days per our normal return policy. At your convenience, please visit our AT&T retail store located at 13751 US Hwy 441N, Lady

Lake, for further information on this offer and to place your order. Your MicroCell shipment may take up to seven days.

In closing, please know that AT&T is committed to providing you the best experience possible. Thank you for allowing AT&T to serve your communication needs and allowing us this opportunity to provide your community with an update on our network plans for 2012.

Respectfully, Rich Guidotti

Vice President – North Florida AT&T Mobility & Consumer

After speaking with Mr. Guidotti, we are confident that the permits and zoning are complete for the two cell towers and that they are now at the construction stage. We know that some of you are reluctant to invest additional funds in your AT&T cell phone service. However, if the MicroCell works for you, a \$5 investment for the next 10 months (\$49.99) to be able to use your \$100 a month service in your home might be well worth it. Again, thank you for participating. □

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## Golf Cart Crashes & Ejections

### Data Collection & Publication

We believe that information regarding golf cart crashes and ejections should be publicized both by the District and The Villages Media.

Many of us have been lulled into a false sense of security when we use our golf carts and therefore, many drivers AND PASSENGERS do not pay as much attention as they should while using them. If they had read about a passenger falling out of a golf cart when the driver made a quick turn or dodged something in the path because the passenger had not been paying attention to the road ahead, or that a golf cart driver going less than 15 mph in a golf cart lane shared with automobiles had become slightly distracted and bumped the curb which flipped the golf cart and ejected the driver out onto the pavement, etc., we believe it would increase the respect for safety concerns that both drivers and passengers in golf cars should have when using them.

Additionally, there are certain intersections and trail sections that are more dangerous (more crashes) and their identification would serve as a warning to be overly cautious when travelling in those spots.

To date, we have been unable to get the Districts or the Villages Media to provide us

with this important information. The POA would like to take this on as a challenge, but we will need your help.

We are asking any resident who is involved in or actually comes upon the scene of a golf cart crash (no secondhand reports, please) where there appears to be injuries or fatalities to email us ([poa4us@hotmail.com](mailto:poa4us@hotmail.com)) or mail to POA, ATTN Golf Carts, P.O. Box 1657, Lady Lake, FL 32158, the following:

1. Your name and telephone number – in case we have additional questions
2. Date of the golf cart crash or ejection
3. Exact location of the incident, i.e., street address, trail location, intersection, etc.
4. Brief description of what happened if you were a participant.
5. Brief description of what you saw when you arrived on the scene if you were not involved.
6. How many, and if known whether they were the driver or passenger in the golf cart, appeared to be injured.

(By Florida law, accident reports do not become public records for 60 days after the accident to shield those involved from unsolicited calls from attorneys, but when appropriate, we will follow up and request an accident report to get additional details which may be helpful for our residents to know.)

It would be our intention to provide monthly reports in the Bulletin as well as to retain a database that would be put on our web site. Thank you in advance for assisting us in this project. □

## Community Watch

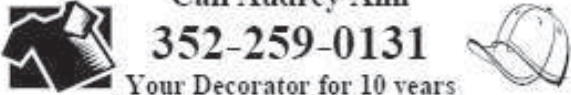
### What It Is & What It Could Be

While safety and security are very important to residents of The Villages, there are indications that there have been some significant lapses in our Community Watch department. We regularly receive input from residents complaining that some vehicles are allowed to proceed through gates without slowing and stopping because the attendant has raised the gate prematurely, that visitor lane traffic is not controlled properly to avoid conflict with resident gate traffic, that patrol drivers are not dispatched when a resident requests a patrol driver to respond to a suspicious event, that patrol drivers drive too fast and generally notice very little and that gate attendants, especially during the evening and night shifts, have little interest in vehicles entering and leaving our community.

The POA strongly supports the concept of

*(Continued on page 10)*

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## Community Watch

(Continued from page 9)

a Community Watch function. Local law enforcement clearly needs the support of the “eyes and ears” of the community’s residents to supplement their efforts and Community Watch is a major portion of that coverage. To that end, The Villages amenity system spends well over \$3M per year to operate the Community Watch organization which includes gate attendants, patrol drivers, dispatch operators and management. We think it is important that these substantial funds be spent in a manner that maximizes the safety and security interests of our residents in a most cost effective manner.

We believe our patrol drivers should be better utilized. In the past they provided significant roles in community standards enforcement as well as recreation department support. These roles have been eliminated or significantly cutback for various reasons. We are aware that the patrols have picked up

some additional responsibilities as well as spending more time in training, but we still believe that more efficient utilization of this resource is indicated.

While the gates may have originally been put in place to give the impression of a “gated community,” they do play a very important role. This role and the role of the gate attendant are clearly spelled out and supervisors need to hold gate attendants responsible for executing the policies. The opening of the gate as a vehicle arrives may seem like a friendly gesture, but could be fatal to a crossing golf cart operator who is expecting entering vehicles to have stopped and then proceed from a standstill. Many of our gates are off main roads with 35 mph speed limits. The full stop at the gate is needed to adjust the driver’s senses to a lower speed residential environment. Further, gate attendants need to be more cognizant of vehicles entering via the “resident only” lane before releasing vehicles in the “visitors” lane.

In addition, gate attendants should be an

important link in community security by observing activity at the gate. This is especially true during the evening, late night and early morning hours when there is very limited traffic at most gates. Gate attendants need to be observant of comings and goings at these times, especially of vehicles or individuals who look “out of place.” Blinds at gate houses should be only used when direct sunlight is an issue. The current practice of having blinds down obstructing the view of the exit side of a gate house should stop. We see several possible benefits in a suggestion recently made by a resident – residents entering a manned gate during off hours (especially late at night) should consider going through the “visitor” gate. In this way, the gate attendant will be engaged, the resident can check to make sure the blinds are not obstructing the attendant’s view and by holding up their gate card to the attendant they can avoid lowering their window, possibly saving the premature wearing out of the window motor.

On a 24/7 basis there are dispatch operators at Community Watch HQ who are in voice contact with gate attendants and patrol drivers. These operators are crucial to the coordination of the department’s responses to residents’ needs. There are indications from recent occurrences that these dispatchers need further training and more specific procedures which we have been advised are

(Continued on page 11)



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## Community Watch

(Continued from page 10)

currently being undertaken. The responses given to inquiries from residents vary dramatically depending on the particular dispatcher engaged. In some cases, the response is inadequate and the resident is left to figure out the next step.

District management, during recent meetings, shared some of our concerns and agreed some changes were needed and are being implemented. Our expectation is that any changes made will cause Community Watch management to become more engaged in the specific day-to-day issues facing the department. Many of the items reported by residents should have been apparent to supervisors and management as these are not new issues and concerns. We hope any operational and procedural changes made by district management will provide noticeable and meaningful improvements to the important function provided by Community Watch.

The POA supports having a strong and effective Community Watch department that responds to the needs of our community and spends our amenity funds in a meaningful and cost effective manner. □

## IRS Update from December 15 VCCDD Meeting

On December 15, 2011, Janet Tutt reported to the VCCDD and SLCDD boards that, a meeting was scheduled and held with Hank Fishkind, appraiser, District attorneys Perry Israel and Archie Lowry, IRS representatives Price, Barns and Arsenal, and herself on November 29, 2011. While Ms. Price's supervisor was not present, she was on a conference call during the discussion. Mr. Fishkind addressed all requests in the IDR (document request) and the District representatives addressed follow-up questions with the IRS representatives. The discussions basically pertained to the valuation process used in arriving at the value and how the valuation was conducted. It was explained that it was not a property appraisal but rather a valuation of amenity fees that were being purchased. The IRS received and discussed information with the District. There was no final determination. They took the information and went back to their IRS offices and

that is the status to date.

Ms. Tutt added that, "Ms. Price's original 'appraisal' and review of what was purchased for the 2003 A and B bonds was responded to specifically in the October 14<sup>th</sup> document. This 'new' IDR dealt with going back to the very beginning and included all of the previous bond issues that were conducted..."

She concluded that she hoped that the IRS now understands that it was the amenity fee stream that was purchased rather than the amenity facilities.

The POA hopes so too. □

## SnowBirds - HELP

If you are a snowbird/seasonal resident, please let us know the months you are gone, and we will stop delivery of the Bulletin during that time (you can find the current, as well as archived Bulletins, on [poa4us.org](http://poa4us.org)). Just email our distribution manager at [delivery@poa4us.org](mailto:delivery@poa4us.org) with your name, village, address, and the months you will be away, and we will add you to our 'No Throw' list. If we inadvertently deliver to an unoccupied house, thank you in advance if you or one of your neighbors can pick up the Bulletin and either keep or discard it. Shelley Pfaff, POA Distribution Manager, 259-3611. □

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## AAC Meeting Summary January 11, 2012

### Old Business Topics Included:

- Staff reported that all cameras are now operational, monitoring all lanes of the entry and exit – both front and back of the vehicles – for the Chatham gate camera pilot project. Testing has begun with regard to camera locations at the Delmar gate, the other pilot location.
- Staff provided a conceptual plan to enlarge the Tierra Del Sol recreation facility from 760 sq. feet to 8,026 sq. feet at a cost of approximately \$1,650,000. In addition, an enlarged facility would cost approximately \$110,000 per year more to

operate. It was Committee consensus to conduct a review of improvement alternatives to several recreation facilities, including Tierra Del Sol, as part of the Capital Improvement Plan being prepared.

- The AAC reviewed a proposal to create six pickleball courts north of the archery range on the east side of CR 441. The consensus of the Committee was that this location was not appropriate due to the impact of the noise level created by pickleball play on nearby homes. Staff will research the possibility of converting one of the Paradise tennis courts into two pickleball courts. In addition, the AAC agreed to have staff proceed with a conceptual study of Paradise Park to include the undeveloped property north of the archery range.
- The Committee discussed the possibility of increasing the number of handicapped parking spots at the Savannah Center from the 9 spaces required by the Americans with Disability Act (ADA). Staff was directed to proceed with a Sumter County review to determine what restrictions there might be, including overall number of parking spaces.

### Consent Agenda:

- The AAC approved a consent agenda that included awarding a contract to replace bocce court carpeting at four recreation centers, declare Seaside Casual Furniture single/sole source provider for District picnic tables and benches and an amend-

ment to the Agreement with Professional Turf Managers to include the maintenance of additional shrubs, irrigation zones and pine straw bales at the Chula Vista and Mira Mesa executive golf courses.

### Informational Items:

- Staff advised that the contract with PFM Asset Management was renewed to continue investment management services for the districts based on September 30<sup>th</sup> investable balances.
- Staff discovered that the renewals for the Agreement for Catering Services with La Hacienda Catering (expired April 30, 2011) and their office space Lease Agreement (expired November 30, 2011) were inadvertently missed and will be presented at the February AAC meeting.

Please go to the [www.districtgov.org](http://www.districtgov.org) website for the official minutes, agendas and meeting schedule.

**Next AAC Meeting, Wednesday, February 8th, 1:30PM at the Savannah Center.** □

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## District 4 Holds Historic “Town Hall” Meeting

The first “Town Hall” meeting in the history of The Villages, was held by Villages Community Development District 4, which represents all residents who live in the Marion County section of The Villages on January 12<sup>th</sup>. Several hundred residents attended the meeting. As they entered, residents received packets of helpful information about District 4’s background, organizational structure, budgets, reserves, expenditures, etc. They also received handouts on driving Roundabouts, use of Multi-Modal Trails, and information from various departments in The Villages including Recreation, Deed Compliance and Community Watch.

The agenda for the “Town Hall” meeting included an introduction of the Board of Supervisors; brief presentations by each Board member on the history of CDD 4, its relationship to the AAC and VCCDD; community relations with the sheriff’s department, fire department and Marion County; and financial matters including budget, assessments, bonds, reserves, and investments.

Supervisors also provided an overview of how CDD 4 assessments are used to pay for landscaping, irrigation, storm water system, ponds, wetlands, infrastructure services, multi-modal paths, and roads. Additionally,

information on the election process, multi-modal path committee efforts, and inter-local government activities was presented.

Diane Tucker, Administrative Operations Manager, gave a presentation on Deed Compliance. Janet Tutt, District Manager discussed the role of District Administration. Lt. Byrd from the Sheriff’s sub-station gave a presentation about crime in District 4, citing a statistic suggesting that District 4 may have the lowest incident of crime in Florida.

At the conclusion of the presentations, the “Town Hall” meeting was opened up to the residents so they could make comments, suggestions, express their concerns about any District 4 issues, and ask questions. All residents who wished to get up and speak were given an opportunity to do so. All concerns and questions were addressed by members of the Board or administrative staff.

This portion of the meeting lasted nearly an hour and addressed a variety of topics and issues, including maintenance of homes in foreclosure, bikes and traffic safety, rising cost of living, District 4 municipal bonds (NOT part of the IRS investigation), driveway painting in villas, signage, renters, deed compliance enforcement, manned vs. unmanned gates, fire hydrant inspections, and county maintenance of Buena Vista.

After the “Town Hall” meeting, CDD 4 held its regular monthly Board meeting so the residents could observe their government in action.

Perhaps this historical “Town Hall” meet-

ing will become an annual event and encourage other Districts to hold their own “Town Hall” meetings in the future. □

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## New POA Director Ray Banks

We are pleased to announce and welcome a new member of our Board of Directors. Ray grew up in Queens, NY. He moved to Islip, NY in 1970. There he owned his own *Daily News* circulation franchise for 42 years. He also worked for the Department of Public Works in the Town of Islip for 28 years. In his spare time and the economy allowing, Ray, his son and a couple of life-long friends, flipped houses.

In 2011, Ray retired and with his fiancé Anne, made the Villages their permanent home. He lives in the Village of St. Charles where he enjoys the sun, golf and retirement. □

## Attention Seasonal Residents - A/C Info

While you were away, an important new warranty was provided to residents who closed, or now own a home that was closed, on or after Sept. 15, 2001, who have had or might have in the future, an air conditioning problem due to a failure of the underground copper tubing refrigerant lines. The new Extended Service Plan can be found on pg 15.

Note to residents who will be seeking coverage under this Extended Service Plan: As noted in the Sept. 16, 2011, edition of the Daily Sun, announcing this warranty, if you paid for this repair previously but do not have your receipts you should still go to Home Warranty with as much information as you have because, "...they are committed to solving all the issues related to the leaking refrigerant lines." You will find the required form on pg 16 of this issue and on the POA website (Oct 2011 Bulletin). □

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## EXTENDED SERVICE PLAN

<b>Cost to Homeowner</b>	\$ 0
<b>Effective Date</b>	September 15, 2011. See “Term” section below.
<b>Coverage</b>	Repair and replacement of HVAC copper refrigerant lines, together with the cost of the repair and/or replacement of other air conditioner components whose failure is reasonably related to the failure or leaking of such HVAC lines due to corrosion.
<b>Assignability</b>	Automatically extends to subsequent owners.
<b>Term</b>	<p>This ten (10) year term will cover new homes sold before and after the Effective Date. Examples of how the term will be applied:</p> <ul style="list-style-type: none"> <li>• A new home sale closing that occurred eight (8) years before the Effective Date (September 15, 2003) will be covered by the Plan for matters falling within the Plans Coverage back to September 15, 2003, and for an additional two (2) years going forward so that the effective term of the Plan is ten (10) years for the home.</li> <li>• New homes sales occurring on October 1, 2011, will be covered by the Plan until October 1, 2021.</li> <li>• New home sales closing prior to September 15, 2001 will not be covered by the Plan.</li> </ul> <p>After September 15, 2011, all requests for work under this Extended Service Plan must go through The Villages Home Warranty Department (352-753-6222) so that the obligations of the manufacturers and installers can be maintained. Similarly, all requests for reimbursement for past air conditioner repair work will be processed by The Villages Home Warranty Department. All future service work not going through The Villages Home Warranty Department will void this Extended Service Plan.</p>
<b>Limitations</b>	<p>The costs of simply upgrading an existing air conditioning system, cosmetic changes, and other air conditioner matters not resulting from a HVAC line failure are not covered by the Extended Service Plan, but some of these air conditioner matters may be covered under the manufacturer or installers warranty. Check with The Villages Home Warranty Department if you have questions.</p> <p>There are no warranties, express or implied, which extend beyond the Coverage described above.</p>

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### Request for reimbursement of expenses for HVAC line set replacement due to corrosion

Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Unit and Home Site: \_\_\_\_\_

Address: \_\_\_\_\_

Date repair was done: \_\_\_\_\_

Date of original home closing: \_\_\_\_\_

Name of Company that replaced line set: \_\_\_\_\_

Amount charged for replacement of line set: \_\_\_\_\_

Please use space below for any necessary additional information:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**\*\*\*\*\*Please submit copy of invoice for work completed along with completed form to The Villages Home Warranty Department\*\*\*\*\***

**Mailing address: The Villages Home Warranty Department  
1000 Lake Sumter Landing  
The Villages, FL 32162**

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## \*\*\* Letters to the Editor \*\*\*

### AT&T Reception

My wife and I attended last night's meeting and found it to be very interesting. We were some of the many people that are having trouble with our AT&T wireless service since we moved here to The Villages 1 year ago. We currently live in the Buttonwood area and we have no service; we have to be in the surrounding areas to get any service. We have had AT&T for so long but were seriously considering changing our phone service, which would be an inconvenience to us at this time. We were in fact impressed that you were able to speak with the higher levels within the company and hopefully we could see changes in the future.

Thank you for looking out for the homeowners.

Charles Alfieri

**Editor's Note:** There is power in numbers and the fact that we could state that we were representing over 300 residents representing over 500 AT&T mobile phone contracts, that we had an annual membership of over 8,000 residents, and that we put a monthly Bulletin on the driveways of 42,000 homes in The Villages got their attention

quickly. If residents want to help us look out for them, they can do so by joining the POA (the membership form is on page 3) because the 'greater our numbers', the 'greater our clout' will be for issues in the future. □

### Use of Sidewalks by Pedestrians

Could someone please put something in the Daily Sun newspaper and also the letters to the Editor in the POA Bulletin to stop people from walking in the golf cart lane on the streets where there is a sidewalk running parallel to the street. I have seen people almost get hit and then they curse at the people in the golf cart. Someone is going to get hurt if something is not done. Please and thank you,

Jim Horning

**Editor's Note:** There are very few places in The Villages where sidewalks are provided and it was certainly anticipated, when the money was expended to provide them, that the pedestrians would use them. WALKERS, PLEASE USE THE SIDEWALKS WHEN PROVIDED. □

### POA Does "GREAT" Work!

I wish our donation could be \$15,000 - instead of \$5. You have no idea how we look forward to each issue. I have a little painting business in The Villages and I have explained your purpose to all new Villagers. Keep up the "GREAT" work.

Dave Engelbrecht

**Editor's Note:** Thank you for the kind words. We appreciate your support. □



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Adam Santos, PA-C



John Santos, ARNP

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**\*\*\* Letters to the Editor \*\*\***

**Veterans’ Memorial Park or Pet Park**

As a Veteran, member of the VMP Honor Guard for over 4 years, and pet owner, I want to state a concern. Dog owners are using the sacred ground designated for monuments and bricks honoring our brave, courageous Veterans as a dog park. There is a dog park just across the bridge less than two minutes away.

Please, out of respect for the ceremonies and those of us trying to give attention to the speakers, Veterans, flag-bearers, etc. leave your dear pooches home for that hour. It is not a dog park.

Thank you in advance for showing the honor and respect due our American heroes.

Major Abbott, USAR (and pet owner)

**Editor’s Note:** Thank you for bringing this to the attention of Village residents. □

**Project Wide**

Thank you for continuing to be vigilant concerning our homeowners costs: first with the lawsuit and AAC formation, now with the equitable funding of the Project Wide Agreement. I do not believe that many of our home owners are knowledgeable or even concerned. Thank you for having everyone’s interests at the forefront. Judie Dabrowolski

**Editor’s Note:** We appreciate your thanks and are continuing to monitor any staff actions taken in response to our expressed concerns. We are hopeful staff will voluntarily amend certain particularly egregious terms of the agreement in the near future. □

**Fitness Challenge**

**Attention all Villages ‘Couch Potatoes’**

**Bottoms Up!!**

**By Judi Da Costa, Personal Trainer**

Hi there!! Well how did the push ups go??? My guess is that they were real hard at the get go, but if you stuck with them for the month, I bet you were able to increase your reps and you feel stronger!

OK Team, it's February we worked the upper body last month so that means it's gonna be lower body this month! So go get a hard chair, like a dinning room chair, preferably with a straight back. And sit down...now pressing your weight gently into your heels and keeping your abdominals pulled in, place your hands on your thighs and stand up. Now, sit down. Congratulations! that was your first squat!! Do this 5 -10 times and If this is too hard, sit on the chair in front of your dining table or kitchen counter top. Place your hands on the table to assist you as you stand up and sit down. Did you know you can do these every day! This will help your legs to become stronger. See how many you can build up to by the end of the month!

And don't forget, you can reach me at Exercise2gether@aol. See you next month! □

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 Personal Trainer & Villages Resident

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## Our Gardening Column:

# Your February Garden Checklist

by Anne Lambrecht, Master Gardener  
 annegarden@embarqmail.com

Your garden has been asleep for a couple of months. Last month when we had our freezes, you could actually smell the death and destruction of tender plants wilting and dying. It made us feel bad. But now, in February, the earth is beginning to warm and little signs of spring are in the garden making us feel happy again.

Here is a little checklist of the things we should look for and do in February:

- Fertilize citrus. Use a special citrus fertilizer which contains extra minerals in the amounts needed by these trees. Always follow the instructions on the label to apply the correct amounts based on the age and size of your trees.
- Azalea peak season is February and March. Do not fertilize azaleas now while they are blooming. After they bloom, get a fertilizer especially for azaleas or acid loving plants. Do not prune azaleas except for those wild shoots and to shape them up. Buds for next year's blooms are set in the summer.
- Do fertilize camellias and other woody shrubs and trees. If your plant or tree is well established and near your grass which is already being fertilized, don't bother.
- Don't prune perennials or remove dead

vegetation yet! Your patience will pay off, especially if we get a freeze or hard frost later in the month. Some years you can get away with it, if we get some really nice weather, but it is not recommended as the last frost date in our area is March 15<sup>th</sup>.

- Valentines Day is the time to prune roses. Take any dead branches out from the middle and about 1/3 of the whole can be pruned from the top. It's the time to plant bare root roses now.
- Control weeds on your lawn by using a pre-emergent (before sprouting) herbicide. This will kill any dormant seeds in waiting. Always check and follow label instructions.
- Clean up the yard to minimize disease problems by removing all dropped fruit, vegetation and diseased leaves from last season. Dispose of these properly.
- Plant bulbs, tubers and rhizomes including amaryllis, caladium, canna lilies, dahlia, gladiolus, and all types of lilies and gingers.
- Plant seeds now for the more cool weather plants that you may wish to intersperse with your flowers such as kale, collards, lettuce and dill, fennel and parsley. Plant seeds indoors for the warmer weather plants such as tomatoes, egg-plant, basil, most flowers, and ornamentals.

- How to check pH: Soil pH is a measure of the acidity or alkalinity of your soil. Different plants require different levels of acidity or alkalinity. Having the proper pH means nutrient availability and better plant growth. Our goal is to have our pH between 5.5 and 7.0. What you do is take a soil sample. Take several small wedges from around your yard six inches deep, free of surface debris, and mix these all together. Allow the mixture to dry because only dry soil can be used for the test. Put about a half a cup of soil in a paper bag and take it to the county extension service. They will have you fill out a form and they will send you the results in the mail or email them to you. The phone numbers for the offices are: Marion – 352-671-8400 and Sumter 352-793-2728. Call first because sometimes they do the tests once a month. Usually

(Continued on page 20)

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## Gardening

(Continued from page 19)

the tests are free.

- Good luck and have fun in your gardens. To me it is the best, most fulfilling, relaxing and wonderful activity I can think of.

I got a pond for Christmas! It is so beautiful and I cannot wait to plant in it and all around it. But in order for us to prepare the area, a few plants needed to be moved or at least potted up. Now the Husband knows that the garden is my realm but sometimes he insists on taking over. I had a plan in place but he wanted to start right in the middle where there was a little prickly red cedar in the way. I dug all around it but it required digging a little deeper than usual for it had a deep tap root. Oh, the Husband couldn't wait for that. He could have helped dig, but no, he watched while I dug. Then in a flash, before I could dislodge the tap root, he grabbed the trunk at the base and pulled and pulled, eventually wrenching his back out. The little cedar got its payback, however, because at this writing, the Husband still suffers with a sore back and the cedar has its tap root. □

## POA Discount Partner Program

The POA Discount Partner Program is a continuing benefit for POA members. Just show your current year POA Membership card when ordering the product or service listed here. And, please say "thanks" to our Discount Partners for participating in this program. (\* = new this issue)

**A & H Cleaning Services** - Affordable, reliable. Also, property caretakers. 15 yrs family business. Free estimates. 10% POA discount. 352-250-3173.

**All Things Fine** - 1171 Main St., Spanish Springs, 352-259-7384. 10% discount off all regularly priced merchandise for POA members. Excludes sale items. Not valid with other offer.

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**Basile Drywall Repair** - All phases of drywall repair. Licensed & insured. Call for free estimates. 10% POA discount, 274-2396.

**BatteryWeb.com** - 146 Park Center St, Leesburg (across from bowling alley) 352-326-2039. \$50 off the retail price of a 48 Volt Battery MINDER® w/POA membership card.

**Beauty Consultant, Mary Kay** - Cosmetics & Skin Care. Free Delivery. Any Size Order & 10% discount to POA members. 570-947-9017.

**Bravo Pizza** - 1080 Lake Sumter Landing, 352-430-2394. For POA members, 10% off dine in or take out (whole meal). Not valid with other discounts.

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(Continued on page 21)

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## Discount Partners

(Continued from page 20)

**Comfort Suites** - 1202 Avenida Central, 352-259-6578. 25% POA discount through Dec 31, 2012. All reservations based on availability. Must call directly in advance for individual reservations.

**Coral's Casual Patio & Fireplace** - Across from Sam's Club. Free bottle of "Dew Not" with \$300 purchase or more. One per customer. 352-430-0115.

**Cozco Handcrafts** - 1121 Main St., Spanish Springs, 352-430-0386. 10% off non-sale items.

**Custom Screens** - All Repairs - 10% POA discount. Kenny 352-680-1836.

**Decorating Den in The Villages** - Creating beautiful rooms since 1969. 10% POA discount - must mention this ad, 787-4603.

**East Coast Flooring** - 9180 S. Hwy 441, 352-307-9995, free gift w/ purchase. \$100 credit for any referral (Purchaser must state referral by a POA member).

**Easy-Go Painting & Maintenance** - Interior and Exterior, Power Washing, 10% POA member discount starting at \$50, 753-6877.

**Edible Arrangements** - 11962 CR101, Palm Ridge Plaza, 391-1334. \$4 off > \$25.

**Enterprise Rent-A-Car** - 1076 Lake Sumter Landing. 352-751-2417. Special rates for POA members. A pick-up service and one-way rentals to Orlando and Sanford airports are available.

**Flags & Flag Poles** - 211 S. Hwy. 27/441 next to Tire Round-up. 751-1876. \$5.00 off installation of new flag pole for POA members. Discount on cash or check orders only.

**Friar Tax Preparation Service** - Barney Madden - 10% POA Discount. 1544 Hillcrest Dr. Villages resident. 352-751-4435.

**Funeral Planners Inc.** - POA 10% discount off regularly priced funeral planning package or 15% off deceased identity theft protection service. For more information, visit FuneralPlannersInc.com.

**Funtime Piano or Keyboard Lessons** - Call Nancy. Beginners to Advanced; All Types of Music. POA Special \$12 per 1/2 hour weekly lesson (\$3 off regular \$15 price). 352-750-6475.

**Global Village Women** - Custom ACEO prints of women with sweet words on the print. Free newsletter to POA members. Website ([www.arrachmeart.com](http://www.arrachmeart.com)).

**Gold Plating Plus+** - 24 karat gold plating for almost anything now chromed. Free estimates (most cars \$75-\$175). 20% POA member discount. 352-751-4322.

**Golf Cart and Club Security System** - Email us at [yunk38@embarqmail.com](mailto:yunk38@embarqmail.com), 391-9488. \$3.00 POA discount (approx 10%) for Golf Cart and Club Security device.

**Golf Clubs & Bag Lock** - Gator Jaws, \$30 each or 10% POA member discount off on 2 or more, 352-750-0488.

**Grandma's Crafts & Treasures** - Personalized gifts & custom embroidery, specializing in baby gifts. [myshopping14@comcast.net](mailto:myshopping14@comcast.net), Rosemary, 352-350-7124. 10% POA discount.

**Haagen Dazs** - 1001 Lake Shore Dr, Lake Sumter Landing, 352-751-0261. 10% POA discount.

**Home Power Washing** - Villages resident, 10% POA member discount, Bob at 350-4746.

**I. Stern & Co.** - 10% off Hi Quality Golf Clothing, #200 Hwy 484, Ocala. 352-307-4878.

**Jackson Hewitt Tax Service** - \$25 off tax preparation for POA members. Must present POA card. 888-282-1040.

(Continued on page 22)

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## Discount Partners

(Continued from page 21)

**Johnny Rockets** - 976 Old Mill Run, Lake Sumter Landing, 259-0051. 10% POA discount.

**Kiley & Sons Plumbing** - 219 S Old Dixie Hwy, Lady Lake, 352-753-5301. 15% POA discounted labor on a Service Call. Valid on a minimum 1 hr of service.

**Kitty Camp & Resorts** - JUST for CATS...a Lovable Lakeside Cat Resort & Retirement Home. 15% Discount to POA Members. Call 352-205-4284

**Kilwin's Chocolate and Ice Cream** - 1108 Main Street, Spanish Sprgs, 352-430-3600. Buy two slices of fudge, get one slice free." One offer per family membership.

**L. Rae Jewelry Appraisal Services** - Certified Gemologist, Villages resident, Appt only, 10% POA member discount, 430-2991.

**Massage Therapy** - In your home or my

office. 10% POA discount from normal \$50 per hour. Call Susan at 352-638-7649.

**Minami Granite Designs Inc.** - 1806 N.E. 2nd Ave, Ocala FL. Free stainless steel sink w/kitchen counter do-over. 352-671-9800.

**MOE'S Southwest Grill** - Rolling Acres Plaza, 352-430-3610. Buy 1 get 1 free every Saturday with purchase of two medium drinks! Not valid with any other offer. One offer per POA family.

**Nature's Liquids** - Natural liquid swimming pool & hot tub. SeaAloe and super fruits GT liquids for your whole body. naturesliquids@comcast.net — Diane 750-2246.

**Odd's & Errands by Paula** - Affordable Personal Assistant. 430-0764. 10% POA discount.

**Ollie's Frozen Custard** - Across the street from Lowes Building Supply. Use the Ollie's Coupon in the Bulletin or get POA 10% off .

**Panda Express** - 869 N Hwy. 27/441, Home Depot Plaza, 352-751-2507. 10% POA discount, not valid with coupons or specials.

**Plaza Jewelers** - 16770 S. Hwy. 441, Baylee Plaza, Summerfield, 352-307-3846. 20 to 40% POA saving off retail price; all watch batteries \$3.

**Preferred Financial Solutions, LLC** - POA Members receive complimentary retirement inc plan. 20+ yrs exp. 753-1967.

**Snowbird Home Watch** - We watch your home while you're away. \$40.00 per month; 10% discount to POA. 352-259-1143 or visit bikinbob36@aol.com.

**Sonic Drive-In** - Wal-Mart Shopping Center, 352-347-2860. Tuesday Nights: 5 single patty burgers for \$5 after 5 PM. Add-on at extra charge. Wednesday Nights: One Half price single patty burgers; 99¢ single topping sundaes. Valid only at Summerfield for POA members.

(Continued on page 23)

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## Discount Partners

(Continued from page 22)

**Sparr Building and Farm Supply** - At the corner of Hwy 44 & Signature Drive, Wildwood. 352-330-1718. 10% POA member discount on fertilizer, water softener salt & pool supplies. Sale items excluded.

**Stewart Lawn & Landscape Maintenance** - 352-347-3792. 20% POA member discount.

**The UK Shoppe** - Food from "Across the Pond" Market of Marion, Aisle D North. 10% POA member discount, 352-391-5788. Free Villages Delivery for POA members.

**Tip Top Tree Experts** - All tree work, landscaping, paving, pressure wash, auto body & paint. 10% POA member discount. 516-8820.

**Tornado Shelters of Florida, LLC** - Two day installation in garage floor or carport. POA member discount of 5% through Feb 29. Call Pat Tripp at 352-702-6386.

**Tri-County Landscaping** - 25% POA member discount off first 2 months of lawn care, 10% all other services, 352-693-3202.

**Tri-County Tile & Home Improvements** - Lake County Resident & Home Improvement for 25 years. Call 352-978-3556. 15% Discount (on labor) to POA Members only.

**Ultimate Handyman Services** - Drywall, trim/crowns, paint/remodel. Insured. 10% POA member discount. John Sainiak, 352-516-2976.

**Vic's Embers** - 7940 US Hwy. 441, Leesburg, 352-728-8989. Complimentary after-dinner cocktail or dessert for each person in the party for POA members. Not valid with other special offers or if in Vic's complementary bus.

**Villages Apparel** - Southern Trace Shopping Center, 352-750-1600. 10% POA member discount off custom screen printing, minimum order 25 shirts.

**Villages Car Wash and Lube** - Bichara Blvd, La Plaza Grande Center, 352-753-1306. \$1 POA member discount off the regular price of silver or gold wash.

**Villagers Home Watch** - Call us at 352-750-2522. 10% POA discount off regular monthly rate of \$44 for first three months of service for POA members.

**Weed Getter Landscaping & Lawn**

**Maintenance** - Trim Hedges, Mulch, Planting, Etc. 10% discount for new POA Members, 352-361-2854.

**Wholesale Computer Components** - Terrace Shoppes Spruce Creek, Summerfield, across from Wal-Mart, 352-245-1500. \$15 POA disc on any computer repair. □

HAPPY  
VALENTINE'S DAY  
From The POA

## Advertisers

For Ad Rates and  
More information, Contact:

**Richie Hausner**

POA Advertising Independent Sales Rep.

**352-446-4186**

**rhausnerpoa@hotmail.com**

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### POA Staff

Membership	Jerry Vicenti (908)	705-1857
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POA e-mails [poa4us@hotmail.com](mailto:poa4us@hotmail.com)

Website [www.poa4us.org](http://www.poa4us.org)

### Bulletin Delivery

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