

THE



BULLETIN



Issue 42.01



January 2016

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Champions of Residents' Rights Since 1975

The POA Website - www.poa4us.org

POA Election Results Cliff Wiener New President



A Message from POA President, Cliff Wiener

POA elections were held at the November membership meeting. The results along with the Village each resides in are as follows:

OFFICERS:

President - Cliff Wiener - Piedmont
Vice President - Jerry Ferlisi - Poinciana
Treasurer - Donna Kempa - Glenbrook
Secretary - Carolyn Reichel - Sunset Pointe
Past President - Elaine Dreidame - Chatham

DIRECTORS:

Ken Copp - Duval
Myron Henry - Hadley
Sal Torname - St. James
Jerry Vicenti - Hemingway

For the first time in five years, the POA will have a new President due to Elaine Dreidame's retirement. However, she has been elected to continue to serve on the POA Board of Directors as Past President. The new POA Board of Directors will commence their duties January 1, 2016. Biographies of the POA Officers elected are as follows:

PRESIDENT CLIFF WIENER

Cliff and his wife Sharon are natives of Cleveland Ohio. They moved to the Village of Piedmont in 2002, where he helped organize the Piedmont Social Club and served as its

Vice President for 3 years.

Cliff attended Ohio University for 2 years and then transferred to Fenn College (now Cleveland State) and graduated with a degree in Accounting. He then applied for an apprenticeship with Local 38 IBEW and worked for 41 years as an electrician. He worked on many large projects in Cleveland, and was a Superintendent for a large contractor for over 15 years before retiring. He was also a State Elec-

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Tuesday, January 19, 2016
POA GENERAL MEMBERSHIP MEETING
Third Tuesday of the Month - 7 PM
Laurel Manor Recreation Center

Resale Home Prices
In The Villages
Market Trends and Forecast
Presented by Glenn Stein, Broker/Owner
Realty Executives in The Villages

Followed by Questions & Answers
Audio and Visual in Overflow Room
Donuts and Coffee For All After The Meeting
All Residents Welcome - Come and Join Us!

As your new President, I would like to say thank you for this honor, and the confidence you have placed in me to lead the Property Owners' Association (POA) for the next year. I will strive to do the best job possible and to continue to place Residents' Rights above all else.

One of my goals is to try to work with other Villages clubs on some issues that would make The Villages an even better place in which to live.

I believe that the speakers that we have at our monthly Membership Meetings are very informative and a great way for our residents to gain a better understanding of the way things happen in this community. On that note, I would like to ask that if you have someone that you would like to hear at one of our meetings, that you send me an email at poa4us@hotmail.com, or call me at 352-430-8497. Also, feel free to contact me for any issue you feel you might have.

In conclusion, I hope that everyone had a great holiday and that you have an even better New Year. □

POA Elections Results

(Continued from page 1)

trical Inspector for many years.

In retirement, Cliff served as a Guardian ad Litem in Marion County for 5 years; is a District Commander for CERT (Community Emergency Response Teams); is a Certified CPR/AED Instructor teaching many classes throughout the year; was a member of the CIC (Community Improvement Council) for 4 years, the last 2 as vice president; has been a mason for 56 years; is a member of Bahia Shrine and The Villages Shrine Club and its treasurer; was on The Villages Architectural Review Committee, and served as its chairman for 3 1/2 years; and has been a member of the Ohio Buckeye Club for 13 years and its treasurer.

In his spare time he is secretary of a bowling league he started in 2002, and he plays golf 2 or 3 times a week.

VICE-PRESIDENT JERRY FERLISI

Jerry and his wife (Maureen) acquired their "Village" home in 2005, but became full time residents in the Village of Poinciana, in May 2010, upon Jerry's retirement.

He's had a long and distinguished career in Finance. He holds a BS in Accounting from Long Island University. He was trained in Public Accounting (Pannel, Kerr Forster) and moved into Hospital Finance where he served as Controller, St John's University, South Shore Division. He held senior positions at Staten Island University Hospital including Controller, VP, and Sr. VP and CFO. He's held similar positions (CFO and Sr. Director) for the NYU Hospital For Joint Diseases in New York City. Jerry has served on numerous Finance Committees, including the Hospital Association of NYS (HANYS) and Greater NY Hospital Association (GNYHA). Earlier in his career, he served as Treasurer for the New Springville Civic Association, (a not for

Profit Civic Organization).

In addition to being Vice President of the POA, Jerry is a Supervisor for District 5 and is a member of The Villages CERT (Certified Emergency Response Team). Jerry loves to bowl and golf, as well as attend various clubs, and is an avid member of SOSB (Seniors on a Spring Break).

TREASURER DONNA KEMPA

Donna, her husband Tony, and retired guide dog, Parson, recently moved from the Village of Amelia to the Village of Glenbrook. They are originally from a suburb near Buffalo, NY.

Donna is a cum laude graduate from the University of Buffalo, BS in Registered Accounting and Finance. She also holds an AAS degree in Computer Programming. She holds certifications in public accountancy (CPA), fraud investigation and examination (CFE) and information systems auditing (CISA).

Following graduation in 2006, Donna was employed by Ernst and Young (Big 4 Public Accounting firm). She left public accounting for a life with less travel and joined a local Blue Cross and Blue Shield health insurance plan as a financial auditor. She currently works as an offsite Information Technology Consultant for Independent Health, a regional health insurance plan located in Williamsville, NY.

In her spare time, Donna can be seen jogging along Talley Ridge, watching her husband's softball game, playing pickleball, golfing, participating in yoga and yagalates classes, or enjoying the entertainment at the town squares.

SECRETARY, CAROLYN REICHEL

Carolyn lives in the Village of Sunset Pointe. She graduated from Colorado College with a degree in Sociology. After raising a family, she returned to school and became a Registered Nurse. With the demands of nursing, Carolyn

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POA

Mission Statement

The Property Owners' Association of The Villages is an independent organization devoted to our home ownership experience.

The Vision/Objective of the POA is to make The Villages an even better place in which to live, where Residents' Rights are respected, and local governments are responsive to the needs and interests of residents.

The POA serves Villagers through programs of education, research, analysis, representation, advocacy, and legislative action.

The POA also functions as a "watchdog" organization overseeing the actions of our Developer and our local governments.

Specific POA attention is focused on housing, community, neighborhood, and local government issues. Special emphasis is focused on the Amenity Authority Committee (AAC), our Community Development Districts (CDDs), the Florida Chapter 190 law that regulates CDD operations, and our Developer.

The POA has no ties or obligations to the Developer of The Villages which might compromise the POA position or its advocacy of Residents' Rights.

The POA, founded in 1975, is the original homeowners' organization in The Villages. Membership is open to all Villages residents. □

The Villages Residents' Bill of Rights

RESIDENTS have RIGHTS to:

1. Be treated in a respectful, fair, and responsive manner by the Developer and our local government officials.
2. Have decision making authority for important issues in our community.
3. Elect our top government officials and approve appointments of the top administrative officials in our community.
4. Approve major purchases of common property and the related debt obligations assumed by residents.
5. Have local governments that are free of any conflict of interest issues.
6. Be charged honest monthly amenity fees that are used only for the stated purposes.
7. Receive full disclosure when purchasing a home here in The Villages.
8. Receive an objective market appraisal for major purchases of common property.
9. Receive objective, unbiased, unslanted news reporting from local news sources.
10. Be informed beforehand by the Developer on any major change in our community. □

The POA Bulletin is published monthly by the Property Owners' Association of The Villages, Inc. Articles represent the opinion of the POA or the writer, and Letters to the Editor postings represent the opinions of the writers. Care is taken to ensure that facts reported herein are true and accurate to the best knowledge of the POA and are taken from reliable sources.

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POA Directors Wanted

The POA Board currently has two openings for Directors. We are seeking candidates who want to make The Villages an even better place in which to live, where Residents' Rights are respected, and the Developer and local governments are responsive to the needs and interests of residents. The POA serves Villagers through programs of education, research, analysis, representation, advocacy and legislative action. The POA has no ties or obligations to the Developer of The Villages which might compromise the POA position or its advocacy of Residents' Rights.

Special emphasis is focused on the Amenity Authority Committee (AAC), Community Development Districts (CDDs – both residential and commercial) and the Florida Chapter 190 Law that regulates CDD operations.

If you have an interest in pursuing one of these Director positions, please contact Cliff Wiener, President of the POA, at 352-430-8497 for more information. □

Notice

The POA February *Bulletin* will contain an article on Dr. Norman Anderson's presentation at the November 17th POA meeting, entitled, "Moffitt's Disappearance: Land of Confusion". □

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NOW ACCEPTING 2016 POA MEMBERSHIPS

On behalf of the Officers and Directors of your POA, we say "thank you" for the tremendous POA membership renewals and also for the many, many new members who joined with us in 2015 as a way of supporting Residents' Rights for all Villagers. Our desire is to keep you informed of facts about issues which may not have been clearly or fully presented in other media. The POA Mission Statement and the POA's Bill of Rights for Villagers Residents' can be found on page 2.

Our membership year runs from January 1 through December 31. Please use the form below. POA members will have access to discounts provided by our Discount Partners listed on page 23. POA members who have provided us with an email address will receive our monthly POA Email Newsletter reminding them of the speaker and date of the upcoming monthly POA member-

ship meeting, as well as Special Alerts about any important matters on a timelier basis than what our monthly *Bulletin* can provide.

We cordially invite you to attend our monthly meetings, which is where we learn of possible problems that residents are experiencing. The POA meeting is held the third Tuesday of each month at 7PM at Laurel Manor. A typical meeting consists of about 15 minutes of organization business; 30 minutes of an open forum where attendees can **ask any questions they want** us to find answers to, or present problems they are facing; and a guest speaker who will talk for approximately 15 minutes and answer questions for 15 minutes, which concludes the formal part of the meeting.

Attendees are then invited to join us in some social time where the POA provides free coffee and donuts. □

POA 2016 AND BEYOND MEMBERSHIP & CONTRIBUTION FORM

Please complete each section and return to: The POA, P.O. Box 386, Oxford, FL 34484

New Member Renewal Number of People in Household: _____

PLEASE PRINT! or Use the ONLINE FORM found on our website POA4US.ORG

NAME(S)(1) _____
(SAME LAST NAME)

NAME(S)(2) _____
(DIFFERENT LAST NAME)

ADDRESS _____

VILLAGE _____ VILLAGES ID# _____

CITY/STATE/ZIP CODE _____

PHONE _____

EMAIL _____

(We respect your privacy. Your email address is for POA Official use ONLY)

MEMBERSHIP

DUES (Please Select One):

- One year - 2016 - \$10 per/household
 Two years - 2016/2017 - \$20 per/household
 Three years - 2016/2017/2018 - \$30 per/household

ADDITIONAL CONTRIBUTION IF DESIRED: Please accept my additional contribution to the POA in the following amount: \$ _____

TOTAL AMOUNT FOR DUES AND ANY CONTRIBUTIONS: \$ _____

Enclosed is a Stamped, Self-Addressed Envelope, along with this form and my check. Please mail my Membership Card to me.

Please hold my POA Membership Card for me to pick up at one of the monthly POA Meetings.

THANK YOU FOR YOUR SUPPORT OF THE POA

POA Election Results

(Continued from page 2)

continued her education looking for alternatives. In this process, she became a Registered Record Technician, a Paralegal, a Certified Professional in Health Care Quality, earned a Master's Degree in Legal Studies, and finally settled in as a Nursing Home Administrator for 17 years, before retiring to The Villages five years ago.

In retirement Carolyn volunteers as a counselor for SHINE (Serving the Health Insurance Needs of Elders) and is a member of the Community Improvement Council. In her spare time she enjoys golf, bridge and singles activities.

PAST-PRESIDENT ELAINE DREIDAME

Full write up in November, 2015 *Bulletin* which can be found on the POA website – poa4us.org. Click on *Bulletins* and then archived *Bulletins*.

You can find a brief bio of the Directors on the POA website, poa4us.org. Just click on the box entitled officers and directors. □

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Who Controls Resident Dollars Spent On Our Amenities and CDD Maintenance?

DEFINITION OF TERMS:

AMENITY FEES: This is the monthly fee you pay for your Villages lifestyle, including all recreational facilities, services, activities and over 2,000 clubs; executive golf courses; special events; community watch and gates; property management, maintenance, repairs and replacement; public safety/fire services; and other administrative services. This is the monthly fee set forth in the home purchase agreement you signed. Annual adjustments to the Amenity Fees are tied to the Consumer Price Index from the date of purchase and each subsequent one year period thereafter. The current Amenity Fee for purchasers of new or pre-owned homes is \$145 per month.

CDD MAINTENANCE ASSESSMENTS:

This is the annual assessment you pay to your County Property Tax Collector for your residential Community Development District (CDD) maintenance needs. This assessment can increase or decrease each year depending upon each District's needs. This is identified as a "non-ad valorem assessment" on your annual County tax bill. It pays for such things as storm water and retention pond maintenance; common area maintenance, landscaping and flowers at village entries, roundabouts, median strips, cul-de-sacs, right-of-way

along collector and feeder roads; multi-modal path maintenance; sidewalks; potable and irrigation water supplies; sewer and wastewater maintenance; street lights; administrative services; deed compliance and architectural review; and villa roads maintenance. (CDD4 is also responsible for residential roads.)

DIFFERENCES OF RESIDENTS LIVING NORTH AND SOUTH OF CR466:

NORTH OF CR466

AMENITY FEES: Five resident members are elected by residents to serve on the Amenity Authority Committee, (AAC). A sixth member is elected by the Developer. The AAC has "Discretion over expenditures of all non-bond required Amenity Funds, including Amenity Fees, Amenity Facility user fees. Lawsuit settlement funds, and all other Amenity Division Revenues..." (from Interlocal Agreement Creating the AAC) Amenity Fees allocated to pay off the Center District's bond debts are controlled by The Villages Center Community Development District, (VCCDD), whose board members are ALL elected by the Developer.

CDD FEES: Residents, elected by residents, serve on residential CDD Boards 1, 2, 3 and 4 and have discretion over the use of 100% of the annual CDD maintenance assessments, which are assessed on each residential property and found on your annual tax bill that is mailed to you each November.

SOUTH OF CR466

AMENITY FEES: Individuals elected by the Developer serve on the Sumter Landing

(Continued on page 5)

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Resident Dollars

(Continued from page 4)

Community Development District, (SLCDD) Board. Four of the five current Supervisors are NOT residents. The SLCDD has discretion over all of the Amenity Fees/Funds which come from most residents who live in CDD5, (due to the 2005 SLCDD Bond agreement wherein the Developer transferred your Amenity Contracts to the SLCDD).

For residents who live in CDDs 6-11, your Amenity Fees go directly to the DEVELOPER who has control over how they are spent. Part of those Amenity Fees are used by the Developer to maintain your recreation buildings. The Developer also uses them to contract with the SLCDD to provide Community Watch services, fire services, executive golf course management, recreation supplies and staffing,

etc. The Developer keeps the remainder of your Amenity Fees, because he still owns the recreational facilities, and your Amenity Contracts which he has not sold to the SLCDD. There is NO resident-elected Amenity Authority Committee or even an Amenity Advisory Committee south of CR466. If you have concerns, you are advised to take them to the Developer-elected SLCDD Board.

CDD FEES: SLCDD Supervisors, elected by the Developer, also control approximately

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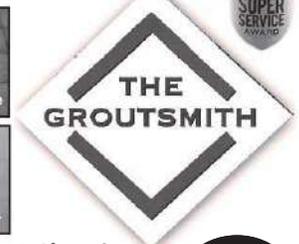
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Resident Dollars

(Continued from page 5)

47% of your CDD annual maintenance assessment which is assessed to each residential property and found on your annual tax bill.

Residents, elected by residents, serve on residential CDD Boards 5, 6, 7, 8, 9, and 10, but they only have discretion over approximately 53% of your annual CDD maintenance assessment.

The other 47% is assessed by the Project Wide Advisory Committee (PWAC). NOTE: Residential Districts 5-10 each appoint one member of their Board to serve on PWAC which makes recommendations on expenditures of your maintenance fees to the SLCDD Board. However PWAC is ADVISORY only and has no authority. The SLCDD Developer-elected Board makes ALL of the final decisions. (i.e., the 2015-16 total maintenance budget for CDDs 5 – 10 is \$19,273,900. However, 47% of the CDD budget, or \$9,063,371, was assessed against CDDs 5-10 by PWAC which makes recommendations to the SLCDD Board on expenditures, and the remaining

\$10,210,529 is under the control of your resident-elected Supervisors.)

SUMMARY:

The residents living **NORTH** of CR466 have control over all of their Amenity fees, including the lawsuit settlement funds, (\$40M), and all of their CDD maintenance assessments.

The residents living **SOUTH** of CR466 have no control over any of their Amenity Fees and only control 53% of their annual CDD maintenance assessments.

NOTE: In the 2008 class action lawsuit, there were discussions on the creation of an AAC for residents SOUTH of CR466. It was to be phased in from "Advisory only" to full "Authority".* Even with the Developer still holding most of the amenity properties (due to the IRS investigation), he and the SLCDD Board would design an Amenity ADVISORY Committee, (composed of residents elected by residents), which would at least provide residents living south of CR466 an official body made up of their peers. (The POA believes it is more meaningful for a resident to express their concerns and recommendations to a Board comprised of their peers, elected by them, than it is to address a Board comprised of Developer-elected Supervisors, all but one of whom are NOT even residents.)

*The draft document of the proposed SLCDD AAC that the attorneys were working

on in 2007-08 included the following language:

"The Parties, (The Sumter Landing Community Development District and Village Community Development Districts 5, 6, 7 and 8), believe that it is in the public interest to create a committee of Sumter Landing ("Amenity Authority Committee" or "AAC") which will advise Sumter Landing on amenity related matters and subsequently assume operational control over all Amenity Funds..."

From the start, the plan was to begin with an Amenity "Advisory" Committee which would not have "operational control" – it would only be able to offer ADVICE, which could work in the current situation where the Developer has not sold all of the properties to the SLCDD. The proposed document read as follows: "For that period of time beginning with the execution of this Agreement until the earlier of (i) at least ninety-seven percent (97%) of homes within the Sumter Landing Service Territory being sold to residents, or (ii) January 1, 2013, the Amenity Authority Committee, as a Committee of Sumter Landing, shall have the powers set forth below:..."

ALL of them started with "Advise Sumter Landing regarding..." - and it listed their powers. Once one of the two criteria was met, the south AAC, under the SLCDD, would have the same "Authority" powers as those of the north AAC, under the VCCDD. □

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Amenity Authority Committee (AAC) Meeting Summary

December 9, 2015

New Business:

- CDD1 Supervisor Craig Estep presented the CDD1 Proposal that the AAC consider financing the reconstruction of the District 1 concrete path and pursue a Quit Claim Deed with The Villages of Lake-Sumter to complete reconstruction of the concrete path on the Hacienda Golf Course. After hearing audience comments and discussing the issue, the AAC agreed to have an engineer look at all of the paths, not just those located in CDD1, which were not retrofitted in 2010, and determine what safety and drainage issues needed to be addressed, and provide estimated costs.

Janet Tutt advised that she would put together a "Scope of Work" for the AAC review at their January meeting. She also warned that this would not "happen overnight" and would likely take up to a year, until all the paths were repaired and upgraded. (Lawsuit settlement funds will be used to pay for the project.)

Old Business:

• CDD4 Expansion – Church Property:

(Option A) Ms. Tutt reported that staff, Church representatives and attorneys have met and developed a Contract for Purchase and Sale. Ms. Tutt identified the appraisal process that would be used, withdrawal options of both parties at various stages of the negotiations, and contingencies. The Purchaser (AAC) will have 180 days to determine whether the Property is suitable. (It is during this time Staff will address the usefulness/modifications to the current structure for utilization as a recreation facility.)

Lastly, the Contract provides that the Seller (Church) will be allowed to use the property, at no cost to the seller, for one year after the closing date and will be responsible for building/grounds maintenance, utilities, insurance, etc., during that time period.

The AAC unanimously approved the Contract and directed staff and District Counsel to proceed with the due diligence necessary for the AAC to evaluate whether or not they want to actually make the Purchase.

(Option B) Mr. Deakin requested that the 40 acres for sale on CR42, just east of the VA Clinic, also be looked at as a possible site to purchase for building a recreation center or executive, or pitch and putt, golf course, so that the AAC could possibly have two options

to look into rather than just one. Ms. Tutt agreed to have District Staff do due diligence in pursuing the possibility of purchasing some or all of the 40 acres.

NOTE: On December 15th, Ms. Tutt advised the AAC that she had a productive conversation with the property owner, wherein she learned that he is requesting \$3,000,000 in cash for the property and is not receptive to any offer or negotiation for anything less than the asking price, and that it is staff's recommendation to not move forward with consideration of the property for future recreation use. (Lawsuit settlement funds would be used to pay for the project.)

- Saddlebrook Recreation Center Renovation:** The sprucing up of this 15 year old Rec Center was originally estimated to cost approximately \$200,000. At the October meeting, the AAC requested that information on more severe improvements be prepared by staff. The new estimate they received at the November meeting, to complete a total renovation, is that it would cost between \$400,000-500,000. This would include replacing the plumbing, kitchen, windows, counter tops, etc., in order to bring it up to the standards of the recently constructed Villages Recreation Centers. The estimate now presented by Staff was \$1,300,000.

(Continued on page 9)



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AAC Summary

(Continued from page 8)

Ms. Tutt advised that, "While this price tag appears large, it includes an estimated \$100,000 in contingency, professional fees of \$165,000, HVAC/Plumbing/Electrical of \$228,000, in addition to new windows, flooring, carpentry, wall coverings, millwork, cabinets, FFE and a pool shade structure."

The AAC approved a motion directing staff to authorize the architect to prepare documents necessary to bid the Saddlebrook Village Recreation Center renovation project. (The lawsuit settlement funds would be used to pay for the renovation.)

Please go to districtgov.org for the Official Minutes, Agendas and Meeting Schedule. Next AAC Meeting - Wednesday, January 6, 2016, 9AM at the Savannah Center. □



RECYCLE OFTEN, RECYCLE RIGHT

Melissa Baldwin, Community Relations for Waste Management, Tampa Material Recovery Facility (MRF) was the guest speaker at a recent POA Membership Meeting. She presented information on the do's and don'ts of curbside recycling, where the materials go after they leave your driveway, and what they eventually become. She advised that a lot of people are recycling and that is a wonderful thing, but questioned if everyone is putting the right items into the recycling bags and described what happens when you put something that should not be in the recycle bin.

Highlights from her presentation follow:

There are 100 MRF facilities across the country where your recycled materials are processed. We recycled over 10 million tons last year, and our goal is to recycle 20 million tons

by the year 2020. In America, each person makes about 5lbs of garbage every single day, about 30% or a third of that gets recycled. So when you look at US solid waste of 2013, we had 254 million tons of garbage, which is about 80 million tons of material that is either recycled or composted. Villages residents are actually pretty consistent with the national averages, about 34% of Villages materials get recycled.

It is so important that we reduce, reuse and recycle. Recycle is the third word there. You first want to **reduce** the waste that you use, you can do that by not buying something in the first place. Secondly, when you go to the grocery store, **re-use** your re-usable bags, re-use your water bottles, etc. Thirdly, you can **recycle**.

When you look at America's recycling, it is also reducing the amount of energy and water that we are consuming to otherwise produce these things from raw materials. Another reason why recycling is beneficial is that we want to divert these materials away from the landfills. When you throw that soda can into

(Continued on page 10)

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Recycle Often

(Continued from page 9)

the garbage, it goes to the landfill and it's going to be there for hundreds of years. We can reuse that can and put it back in your hand in about 30 days. Diverting these kinds of materials away from the landfill is the right thing to do.

The **Do's** of Curbside Recycling: What we're looking for in your curbside recycling is your everyday food and beverage containers. We use "single stream recycling" so you do not need to separate items – they can all go in the same bag. What we've found in the industry is generally, the easier we make it for people to recycle, the more they will recycle. This is why single stream recycling is so helpful and important, we do the sorting for you.

Single stream recycling has really revolu-

tionized the recycling industry. We see an average of about 40% increase in the volume of recycling.

First, let's talk about what we take. What do we want from you and your household? Paper and fiber, cardboard, newspapers, magazines, catalogs, phone books, and your mixed paper. It's even ok to recycle your junk mail. **The one thing we do not want you to recycle, curb side, is your shredded paper.** Most of the volume that we pick up is paper or cardboard and every 10% is the equivalent of 16 trees that we prevented from being cut down. So, it is very important to recycle your paper.

The next thing we want are your plastic bottles and containers. We take 1-7, so if you turn over your bottle you will see the little triangle and the number. 1's are your soda bottles, that clear translucent plastic; 2's are your milk jugs, laundry detergent bottles, shampoo bottles, those are all things that we want you to recycle; and 3-7's are things like a yogurt container, sour cream container, etc.

Metal cans also are something we want you to recycle - vegetable cans, soup cans, cat and dog food cans, also your aluminum soda cans. Something you may not have known about, that you can recycle, are aseptic containers (orange juice containers, etc.). We do have the ability to process and recycle these containers. And, last is glass.

So what happens to the material when it comes to us? When the trucks come in, the first thing we do is to weigh the materials. We want to know what's coming in and what's going out. Weighing is how we determine our contamination. Contamination is anything that cannot or should not be recycled. The materials are then put on the tipping floor and then we run them through our mile long belt that goes through our facility. Our facility is a \$67M dollar, 3 story high facility. We have a lot of different machines that we use to process the materials. Then we bail them, and ship and sell them.

We want to mix up the materials because we want to have a nice even distribution, so that one machine is never over used at any one time. Each machine has a different purpose and is going to be sorting a different type of material.

The pre-sort is our first line of defense and we use a machine called a star screen to do the sorting. We have a series of 5 sets of these star screens. The first is used to sort out cardboard, the parts are spaced far apart, allowing the cardboard to bounce up and over the screen and everything else will fall in between. We really want to try to decrease wrappables, which is contamination for our facility. Wrappables include plastic bags, twine, clothing, baby dolls, toys, etc. Those things get caught

(Continued on page 11)



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Recycle Often

(Continued from page 10)

in the screens and really decrease the efficiency. So, it's so important to only include your average, every day, food and beverage containers in your recycling.

In theory, "any" metal can be recycled, however your curbside recycling is **not the place for most metal**. We do not want you to include hand grenades, chains, guns, scrap metal, lawn mower blades, bowling balls, etc. You can contact your local County or city to find the appropriate drop off locations for these items. In our pre-sort, we do try to find these things and pull them off of the line, but the belt is moving quickly.

In addition to the star screens, we also use optical scanners to pull out the paper. Optical scanners are like robotic eyes that can look at a material and tell what type of material it is.

Puffs of air, called air knives, are how the optical scanners sort the materials. A shine of light can be used to determine what type the material is and then a puff of air can divert that item on to the proper course. We have 4 optical scanners and we can program them for what we want them to look for.

The third step, with paper, is the paper magnet which is essentially a giant vacuum belt. This is going to separate out any two dimensional material and pull it off the belt. We want to make absolutely sure that we are moving all of the paper first, before we move on to the rest of the machines in our facility.

The next thing removed is glass. We use a density separator to separate glass. We use a combination of three technologies which will literally shake and crush the glass. The glass shards will fall down and everything else, with the puffs of air, will flow up and over. That's one reason why it's important not to recycle a plastic bottle that is half full. The half full bottle is too heavy for the puffs of air to push it over and it will drop down into the glass. The other thing that gets caught in with the glass is shredded paper. **Our machines**

are not designed to recognize shredded paper, in fact, anything smaller than an index card can pose a problem.

(Continued on page 14)

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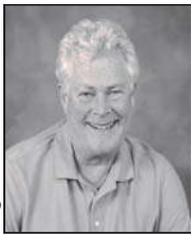
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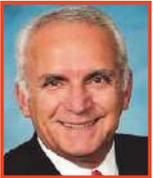
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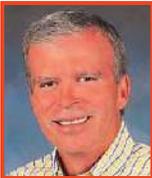
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Recycle Often

(Continued from page 11)

Another problem is crushed cans. Any valuable materials (aluminum, PET plastic, etc.) can be "lost" in the glass stream if these materials have been crushed flat. **We want your materials to be three dimensional.**

Metals are the next thing removed. We use a powerful magnet to pull out ferrous metal which contains iron, like the soup, dog food, and tuna fish cans. Then we use optical scanners to pull out certain plastics. Recycling used to be accomplished 90% by people, 10% by machines, today it's about 90% machines and 10% people.

Aluminum is the last thing pulled out of the stream and it is the most valuable commodity. Eddy current, using a rare earth magnet, revolves around the belt and repels the aluminum, effectively pushing the aluminum off the belt. One recycled aluminum can conserves enough energy equivalent used to power a laptop for 3 hours or a TV for 2 hours.

Aluminum recovery saves 95% of the energy and the water that would otherwise be used to mine the aluminum raw from the earth. It takes about 30 days from the time you recycle a can until it is back in your hand.

The final thing that we do is bale the materials. We keep the materials in a bunker until we have enough of them to bale. Once they are baled, we ship the materials both domestically and internationally to factories here in America and also overseas.

What Not To Include Overview: loose plastic bags, clothing, food and yard waste, hazardous items, shredded paper, scrap metal, liquids. (Exception: Using a recycle/clear plastic bag to hold the materials is something we are willing to accept as it is in our contract with The Villages, but aside from that one plastic bag we ask you PLEASE do not include any other plastic bags.)

(Continued on page 15)

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Recycle Often

(Continued from page 14)

Fun fact – we recycle enough material in one year to fill the Empire State Building more than 27 times.

QUESTIONS/ANSWERS:

- How clean should we clean out our cans or jars. A) We want them to be reasonably clean, but we don't want you to waste water cleaning them. A quick rinse is sufficient.
- What about labels? A) Labels are generally fine (laundry detergent, etc.). When it is not fine, is when it's something that's commingled. When something is part plastic and part paper, our optical scanners are wrong no matter what they guess. Either separate the materials or discard them. **When in doubt, throw it out.**
- Styrofoam? A) **We do not take foam**, we ask that you bring it back to your grocer.
- When you purchase a TV, you get these big boxes...what do we do with those? Do we take out the Styrofoam and throw it away? Do we put the cardboard in a plastic bag? A) Yes, remove the Styrofoam and discard it. Break up the cardboard box and put it in your recycling. You can put the cardboard underneath the bag of recycling.
- How about envelopes with windows. A) We accept those, it's not enough to be a problem.
- What about credit cards? A) Anything **smaller than an index card**, we don't want it.
- I clean all my recycling and I flatten to get more in the bag, is this wrong? A) **Please don't flatten plastic bottles and aluminum cans.**
- What about sensitive material? A) If it is sensitive material, shred it yourself (do not recycle).
- What about weed killer or charcoal lighter containers? A) Do not recycle hazardous material.
- Where does the money go from the recycled materials? A) The truth is that recycling is not a huge money maker for Waste Management. We do recycling because it's the right thing to do. We do it because it is preserving our natural resources. We know that this is the way of the future. We are committed to recycling. The value of the commodities fluctuate, so when the value goes down, it impacts the entire business.
- Do you have tours? A) The public is welcome to our facility, but due to liability issues, for example, our facility is three stories high, the equipment is on metal scaffolding, so it is not safe for the public to visit. But we do have an education station classroom for up to 30 people, where I give the talk that you just heard, with wall to wall graphics and the videos. □

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Status of CDD4 Centerline Striping

District Manager Janet Tutt, at the direction of the CDD4 Board at their November 2015 meeting, submitted an RFP (Request for Proposal) to the three Traffic Engineering firms that she had identified as having experience in designing, constructing, consulting and establishing guidelines for multimodal path usage that provides for the safety and well-being of those using the system. Ms. Tutt, at the December 10, 2015 meeting, advised the Board that none of the firms had submitted a proposal.

Supervisor Kelly advised the Board that he had had significant discussions with District Counsel, concerning possible liability in regard to the usage of the centerlines, and that after that conversation, he was confident the District could defend itself against any potential liability actions.

A full Board discussion followed and resulted in the CDD4 Board taking the position that centerline striping was in the best interest of their residents. The Board acknowledged that centerline striping protected the safety of residents who had expressed visibility issues with nighttime and inclement weather golf cart operation, and no action to remove the centerline striping was taken. □

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Kudos to the VCCDD Board and District Staff

At their October 14, 2015, and October 15, 2015 meetings, The Villages Center Community Development District (VCCDD) North Sumter County Utility Dependent District (NSCUDD) and Sumter Landing Community Development District (SLCDD) approved one or both items identified below, which will have a positive impact on residents who happen to have either of the problems addressed.

WATER LEAK NEW ADJUSTMENT POLICY (VCCDD and NSCUDD)

ISSUE: Administrative Policy 2016-02 to establish guidelines for incidents of excessive metered residential water or commercial irri-

gation, caused by a leak in a water line on the customer's property, that occurred before the leak was detected and repaired. This does not include higher consumption or usage due to normal or excessive use.

The POA applauds District Staff for coming up with a more reasonable adjustment policy for water leaks, that are undetected for a period of time, and result in the resident receiving, and being financially responsible for, a huge water bill. The excess usage was being charged at the highest tier rate based on the amount of water that went through the meter.

There are three different utility companies servicing The Villages, each with their own rate per tier. For example, the Little Sumter Service Area utility current rates/tiers are as follows: \$1.40/Thousand for 0 - 11,000 gallons; \$3.62/Thousand for 11,001-18,000 gallons; and \$5.02/Thousand for 18,000 gallons and up. The revised policy will apply the lowest tier rate to the remaining consumption, after the average use has been determined and billed at the respective rate. (The POA has had calls from residents who have had bills which showed 400,000 gallons and up, of usage, so you can see what a savings this will be for residents who experience this problem in the future. In the example above, the resident would now only be charged \$1.40 for each Thousand gallons as opposed to \$5.02 for each Thousand gallons of the "remaining consumption.")

APPROVED POLICY: In the case of a residential potable water line, non-potable irrigation line, or commercial irrigation line caused by a leak that has been detected and repaired, a credit or reimbursement may be authorized by the District Manager or their designee based on the criteria listed herein. This policy does not apply to high consumption or usage due to normal or excessive use by choice.

(Continued on page 17)



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VCDDD Kudos

(Continued from page 16)

A. Leak:

1. The customer must identify the leak, properly repair it and provide documentation to the District with adequate proof of repair. Should the customer choose to self-perform the repair, a notarized statement regarding their action to repair the leak must be provided.

2. The excessive water usage must be more than 50 percent of the highest usage for the preceding 12 months.

3. Due to water conservation efforts and in order to discourage repeated patch repairs of water lines, a customer shall be eligible for only one adjustment at a particular location.

B. Adjustment:

1. The period for the adjustment shall not exceed 45 days before the customer notifies the District of the leak.

2. The adjustment will be based on the average monthly water usage during the previous 12 months as follows:

- a) Such average usage will be billed using the normal rate schedule; and
- b) The remaining consumption will be billed at the lowest tier.

PROPERTY FORECLOSURES IN THE VILLAGES (VCDD and SLCD)

A clarification of the circumstances where the District Counsel is requested to foreclose property on which amenity fees and/or maintenance costs are delinquent was provided in the following District Staff analysis.

“The Administrative Policy will provide the basis for the foreclosure on seriously delinquent real property served by the Districts for amenity fees, water, wastewater, irrigation water, trash collection, and RV lot rental. The policy is designed to be used sparingly, typically for abandoned properties which have utility and amenity liens, deed compliance liens, and outstanding tax certificates or unpaid taxes, but no outstanding mortgage is on the property. (Emphasis Added) If normal tax deed procedures are followed, the properties could remain abandoned and deteriorate for years. By the districts foreclosing, the proper-

ty may be brought back into productive use much more rapidly for the betterment of the community. This process is not designed to be used when the owners still reside in the property, if the property is part of an incomplete probate case, or if there is an outstanding bank mortgage on the property.”

Only a handful, out of approximately 200 seriously delinquent (considered to be accounts that are more than 90 days past due) properties, will meet this criteria, so it won't solve the problem for most neighborhoods, but it will certainly help residents where the problems exists, get rid of a frustrating “eyesore”. □

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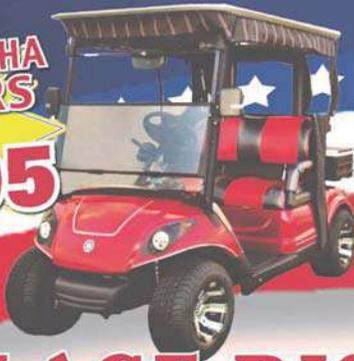
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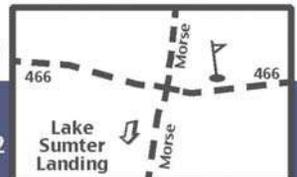
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October Forum Questions

Responses by President Dreidame

1) We are new residents south of CR466A, and there's a constant odor of sewage along Morse Blvd. **R)** There is a sewage plant down there that will occasionally have a problem. Brittany Wilson is here from the District office. She is located at the back table. Please see her after the meeting and identify the exact location so that the area can be checked out or call the District Customer Service at 753-4508 and report it.

2) I'm curious if there is anyone here beside myself who is having a problem with sheetrock in their garages, and also with the vaulted ceilings, where the tape joints are falling off. My home was built in 2003. **R)** (The audience was queried, but no one had had a similar problem.) Sometimes we can get the warranty office to do something, while the home is only three or four years old. In this case, with the property being over 10 years, it is not likely that you will get any help from Warranty.

3) I have a compliment. When I first joined the POA five or six years ago, I asked if I had to

fill out the membership form every year. The staff looked at me kind of funny. So, my compliments for the three year option. My suggestion to everyone in the room, when you are done adding up your membership of 1, 2 or 3 years, put in some more. This is the best organization in The Villages, they deserve anything extra that you'd like to give. **R)** Thank you very much for the kind words.

4) I've been noticing when I make a left turn into the Colony Recreation Center, there are bushes there, and in other areas of The Villages, that are growing too high, making it difficult to see the oncoming traffic when making a left hand turn. I'm short and I don't have a high vehicle. **R)** Anytime you see an area where this an obstruction, call Property Management and report it (753-4022). Remember, District Staff drive around in little pickup trucks so they sit higher up, they don't always catch the problem areas. And there are some places that seem to get more water than others, so the bushes grow faster than the rest that are on that particular landscape contract.

5) I'd like to ask the POA to print a flyer explaining what the POA does, what the benefits are, for example, that the *Bulletin* delivered to your driveway is not because you are a member. I'd like you to have the flyer available in the back of the room so that when we come here...I really love your organization, I

think you do a tremendous job. I'd like to encourage my neighbors to join, but I can't sell it on my own. I want to be able to sit down and say "this is what the POA is about". You know what's going on, what your accomplishments are, please put that in a double sided flyer. so that we can give them out to our neighbors. We only have strength as our numbers grow. **R)** That is right, and thank you very much for your suggestion. The POA has such a flyer already available. Jerry will have a big box of them here next month.

6) We have an electric cart and we live in the north end of The Villages. We just found out that they have a town square called Brownwood. (laughter) And, we found out that it takes an awful lot of electricity in our cart to get down there. We almost didn't make it back the other night. We had to have the cart towed over the bridge. We wondered if they would think about putting in charging stations at the squares, even if you have to pay, so that anyone who has a situation can take care of it. **R)** This has been brought up before in previous meeting. Audience members advised that they do have charging stations at Sumter Landing square. That would be on your way back to the north side. The easier thing would be to get a gas cart (laughter ensued!) **NOTE:** The person joked that he has an electric cart for sale... more laughter! □

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Planning An Outdoor Improvement?

This is a reminder that all work on the outside of any residency (home or villa) must have Architectural Review Committee (ARC) approval. Whether it is a pool addition, landscaping, painted driveway, house painting, porch enclosure, coloring of walks and/or driveways, curbing, pavers, arbors, pergolas, trellises, etc., or removal of trees that are greater than four (4) inches in diameter, **it is necessary to submit a Modification/Alteration Form for approval. Be sure to wait until it is approved or denied and if approved, that you have the permit in hand, before you permit the contractor to start the job.**

If the contractor says they will get the ARC permit, do not let them start a project until they provide you with the approved ARC permit for the contracted work. Ultimately you are responsible. So, beware of shady contractors.

You can pick up an ARC Alteration Application Form at the District office located in Lake Sumter Square, on the second floor above Starbucks, or go to the District website: district.gov.org - click on Departments - Community Standards - ARC link. If you have questions, you can call the Community Standards Department at 751-3912. □

LETTERS

Letter to the POA:

Circuit Breakers Trip

My neighbors and I have been experiencing our breaker box circuit breakers tripping for no apparent reason. I called SECO who informed me that they are aware of this problem and they attributed the cause to ham radio operator's frequency. It appears that the 18-20 GHz signal gives off a frequency interrupting the chip embedded in the circuit breaker card. I asked if they knew whether UL (Underwriter Labs) confirmed the malfunction and whether this condition preexisted the installation during construction. I was told they were unaware of UL's study. We were referred to the Village Home Warranty department. I wanted to know if the POA was aware of the problem and if there was any resolution forthcoming?

Saverio Madeo

POA RESPONSE: We have been contacted by residents who are having a similar problem with Arc Fault Circuit Breakers. Some have also suggested that the tripping occurs when ham radio operators are transmitting. There have also been instances reported that certain tools and vacuum cleaners (with motors which have brushes in them) appear to have caused the same problem. We advise that you contact 1) the manufacturer of the circuit breaker, as they are aware of the prob-

lem (the name of the manufacturer should be on the outside of the panel); and 2) the electrical contractor that did the work when your house was built; and work with them to solve the problem. You can also contact Home Warranty (753-6222). □

Letter to the POA:

"Taken" By A Vendor?

Recently we had a very bad experience with a garage door company. We are looking for a venue that we can use to get the word out to other folks so they won't have to go through what we went through. We already filed with BBB. Any info would be appreciated. S. Nord

POA RESPONSE: We would suggest you contact Seniors vs. Crime (find contact info on pg. 21) - they may be able to help you try to recover anything you lost as well. □

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LETTERS

Letter to the POA:

CDD's and Lake County

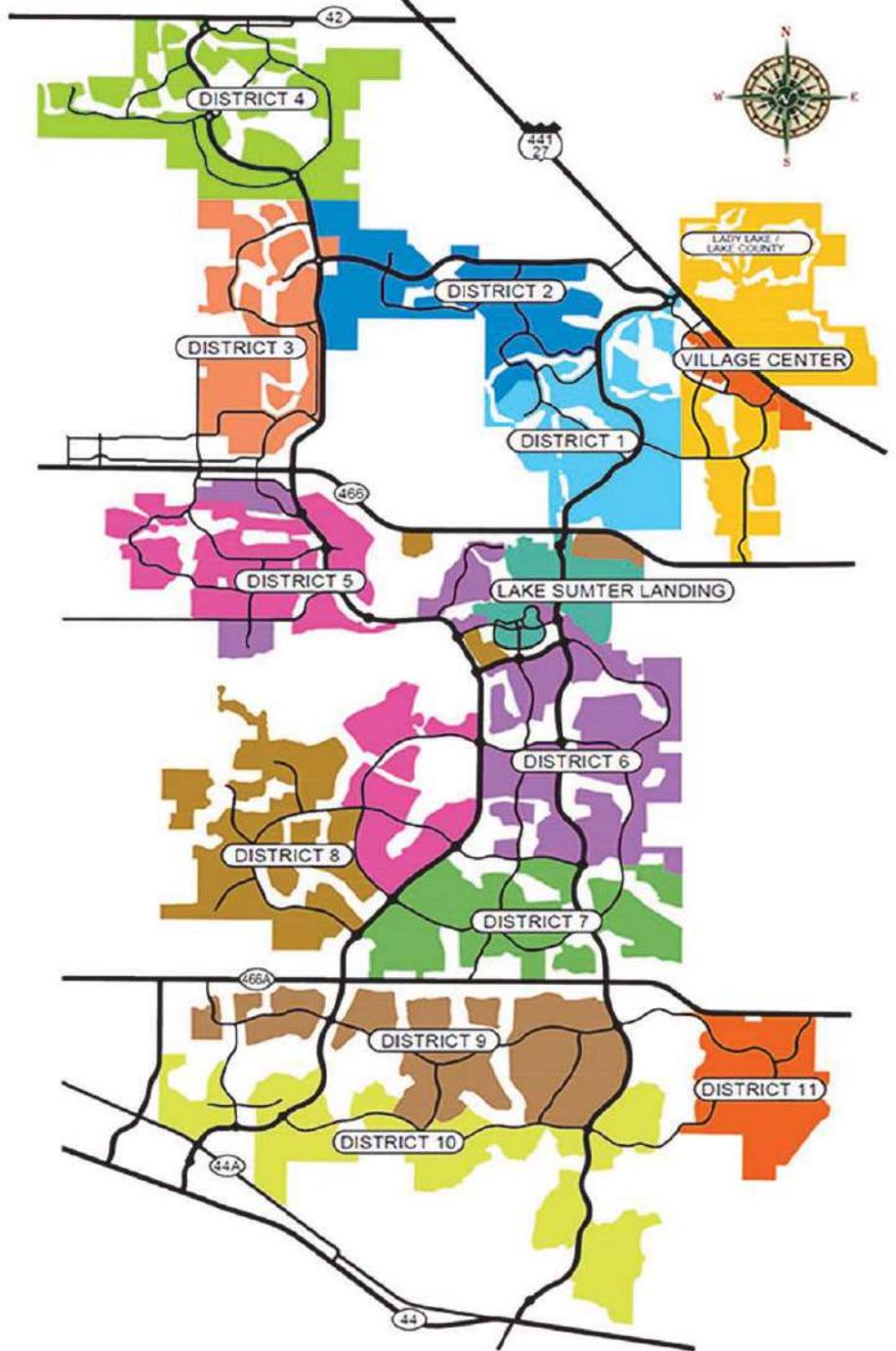
I read your article 'What CDD Am I In?' and did not find The Villages of Country Club Hills, Orange Blossom Gardens or Silver Lake mentioned. Your note says 'Residents who live in Lake County are not located in a CDD.'

We do live in Lake County, but not in the county portion of Silver Lake. I believe a CDD still governs what goes on in these three Villages, so what do you mean when you say we 'are not located in a CDD'?

I enjoy your publication and appreciate the effort it takes to keep up on all of the updates.

The Floridian Iglehearts

POA RESPONSE: This is because Florida Statute 190, which created the CDD legislation, was enacted in 1980. It allowed for developers and local governments to establish a CDD in order to secure bonds to pay for the infrastructure of the development. The Villages homes and the infrastructure **east of US Hwy 441** were built before the enactment of F.S.190. They are not in a CDD. Additionally, The Villages did not adopt the use of the CDD structure until February of 1992, so homes in Lake County, west of Hwy 441 and north of CR466A, are also NOT in a CDD. **NOTE:** We failed to recognize that the NEW Fruitland Park development south of CR466A is in Lake County and was developed under FS.190. It is recognized as CDD11. □



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Stopping Spam Phone Calls and Texts

Well, the holidays are over and many Villagers are in the process of “setting up” their new or upgraded cell phones or other electronic voice/text messaging device. There can be a problem with your new device, an old device, or even your ‘ancient’ home phone device. That problem is unwanted spam phone calls or text messages.

Unwanted phone calls or random text messages seem to come at all hours. They bug you at golf, interrupt your dinner, or wake you up when you’re sound asleep. Can we all agree they’re a real nuisance? Did you know that most of these spam calls and texts could also be a scam?

If your phone number is one of the more than 217 million numbers on the Do Not Call Registry, you’ve already taken action to stop a lot of unwanted sales calls. The Do Not Call law allows political calls (everyone knows that 2016 is an election year, right?), calls from charitable organizations, informational calls, calls about debts you owe, and phone surveys, as well as calls from companies you’ve done business with or gave permission to call.

If you get an unwanted sales call or a robocall—a recorded message that’s pitching a product or service—it’s probably a scam. The unscrupulous businesses behind these calls use auto dialers to make thousands of calls a minute. They don’t bother to check if the numbers are on the Do Not Call Registry. A common ploy of robocalls is to ask you to press a certain phone button to speak to someone or to be ‘taken off’ their call list. Don’t do it! You’ll

just end up getting more unwanted calls. It’s the scammer’s sneaky way of verifying that someone – an actual person rather than an answering machine – is answering the phone. Hang up and report the number to the Federal Trade Commission, complaints.donotcall.gov or 1-888-382-1222.

If you’re getting repeated calls from the same number, you might want to ask your service provider to block the number. Most providers will do this at no cost to you, but ask first, just to make sure it is a free service. For calls from different numbers, ask your service provider if they offer a service to block unwanted calls. You can also buy a call blocking device.

Are you getting unwanted robo calls on your new mobile phone? There’s an app for that. Actually, there’s more than one. Look in your mobile app store or marketplace.

What about those random text messages? It’s illegal for a company to send you a text message if it doesn’t have your permission. There are, of course, a few exceptions to this rule, see www.consumer.ftc.gov/articles/0350-text-message-spam#illegal.

If you get a random text message, from a number you don’t recognize, that says you won something or asks you to confirm some personal information, don’t text back or click on links. Report it to your provider by a text to 7726 (SPAM) and to the FTC at ftc.gov/

complaints.donotcall.gov or 1-888-382-1222.

Make sure all your phones are on the Do Not Call list, so that you know any unsolicited robocalls or telemarketing calls are probably spam. Don’t you become a Phone Scam victim. No one will watch out for your interests better than **YOU**. When in doubt as to whether a call or a text is a scam, you can always contact your local Seniors vs. Crime office for advice or assistance.

There is never a charge for their services. Seniors vs. Crime can be reached at 352-753-7775 at the Marion County Sheriff’s Office, 352-689-4600, Extension 4606 at the Sumter County Sheriff’s Office, or 352-750-1914 at the Wildwood Police Annex in Brownwood. Volunteers at all three offices are ready, willing and able to assist you. To keep up with the latest scams, **LIKE** ‘Seniors vs. Crime Region 4’ on Face Book. □

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Our Gardening Column:

Healthy Winter Lawn

by Anne Lambrecht, Master Gardener
annegarden@embarqmail.com

I hate turfgrass (it doesn't belong here), but unfortunately it's a fact of life. So let's make the best of it. For the most part and for this article, the types of turfgrass that we have in north Central Florida are usually St. Augustine and its cultivars and Zoysia grass. This doesn't include the kind of grass that is on the golf courses! Turfgrass has been studied by UF at nauseum (there is even a UF Turfgrass Research Center in Citra) and there are many, many people employed by turfgrass and its related industries.

All of our turfgrass goes into some degree of "dormancy" during the winter months. This means that they slow their growth down and may or may not stay green. This is especially true of Zoysia grass. You know what I mean, we get one little freeze and that grass goes brown! This dormancy is a natural cycle.

You should work to keep your lawn as healthy as possible through your mowing, irrigating, and fertilizing practices. It is a good idea to become friends with your lawn maintenance people. Often we may know more than they do, but it's best to know their plans for your lawn (after all, you're paying them big bucks).

In winter, mow only every couple of weeks or even once a month. Keep mowing height high year-round (3.5 to 4" for most St. Augustine grass cultivars and 2" for Zoysia grass). And always insist that the lawn mower guy sterilizes his blades! A little spray bottle of alcohol won't off-put them. In winter, my lawn guys mows once a month. When you do need to mow again in spring, be sure to cut at the highest recommended height for your grass type. Do not scalp the lawn, as this makes it less able to recover from freeze damage.

When you irrigate your lawn, water it for a longer time. Water "deeply" so the roots grow deep and strong. The root system will then be able to sustain many stressors. To achieve this, water longer with less frequency. But it is all right to cut back irrigation to once a week in the winter. For some lawns, like ones that are "micro-climate" protected, it can be every other week.

Central Florida lawns should not be fertilized between October and the end of March. The last fertilization should be done with a fertilizer high in potassium (the 3rd number on the bag), relative to nitrogen (the first number on the bag), such as 15-0-15 or something with equal or higher potassium to nitrogen. This helps to impart some stress tolerance to cold or freezing temperatures and may enhance spring green-up. Do not try to fertilize in order to green up your lawn after a freeze.

This will do more harm than good, because it will cause premature new growth. What if we get another freeze?

Sometimes the golf course grass creeps into your lawn. Trust me, you won't be able to fight it. Embrace it. Likewise with weeds, if it's green, embrace it. There's no point losing sleep over a few weeds. However, have your lawn service use "pre-emergent" weed killer in January and February. This kills the weeds *before* they emerge. After the weeds appear, pre-emergent is a waste of time and money.

My guys wanted to put it down in March and I had to light my hair on fire for them to put it down in January.

How can you tell if your grass has truly succumbed to a winter freeze or if it is only dormant? One way is to cut small plugs of the grass (with roots and shoots attached) and plant them in a pot, put it in a warm spot with natural sunlight, water, and see if the grass re-grows.

Lawns are a "monoculture" which means only one "crop" is growing. It ensures systematic maintenance, but it totally removes all the diversity of the natural land and eliminates the habitat of all the other plants and animals that lived there before the monoculture. We all care about our earth and especially our little pieces of earth we call home. And as I mentioned before, lawns are a fact of life here. Let's try to live smart with them.

For lawn care tips throughout the year, go to www.yourfloridalawn.ifas.ufl.edu;

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Dr. Ceriani Going from House to Hospital, 1948. Photograph by W. Eugene Smith

Accreditation means patient safety: FDA urges patient protection

The US Food and Drug Administration has reviewed a decade of data concerning the delivery of radiation for cancer treatment. In April of 2010, they concluded that much greater safety measures are necessary. The agency realizes the critical need for more intense patient protection.

In light of the FDA's conclusion, the American College of Radiology (ACR) called for compliance with its accreditation program for facilities that deliver radiation therapy to cancer patients. Years ago, the ACR established credentialing boards for this specialty. Rigid standards were established. So rigorous that, in radiation treatment, only a small percentage of all facilities are approved. Every facet is evaluated including the physicians, physics and treatment staff, nursing staff, equipment, quality control, and training. The ACR evaluates completely and methodically. Not one thing is left to chance.

In our area of Florida, few facilities are accredited by the ACR. The Robert Boissoneault Oncology Institute shares this distinction with sites like the Mayo Clinic, Jacksonville, the Moffitt Cancer Center, Tampa, and UF Shands.

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